

# You can travel safely on our network





# A message from the Mayor

*“As London reopens, we’re looking forward to getting you back to the things you love. Public transport is the gateway to all the great things London has to offer, and I want to reassure you that wherever you’re going, you can travel safely on the network.”*

**Sadiq Khan, Mayor of London**

# We're working hard to help you travel safely

At TfL, we understand that you might not have used public transport for some time, and that perhaps you're having mixed feelings about returning. Rest assured, we've

implemented Covid-19 safety measures and are committed to doing everything we can to help you travel safely across our network.

## Cleaner than ever

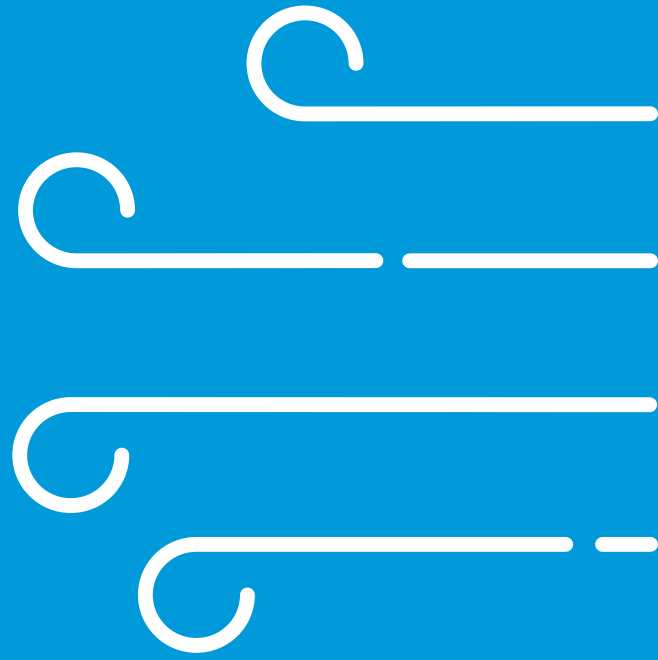
You can travel with confidence, knowing that our enhanced cleaning regime is keeping our network cleaner than ever. We clean trains, stations and buses daily with hospital-grade disinfectant that kills viruses and bacteria on contact, and provides ongoing protection. We also clean Santander cycles on a regular basis. As well as frequent cleaning of handrails, poles and doors, we have installed over 200 UV light sanitising devices across the network. They continuously

sanitise escalator handrails, so you can hold on with confidence. We also regulate London's taxis, and have provided guidance on regular vehicle cleaning.



# Fresh air ventilation

Thanks to the ventilation systems already in place across our Tubes and trains, as well as the frequent opening of doors, the air is constantly being refreshed throughout your journey. Additional ventilation systems have also been put in place on our buses to allow for more airflow.



# Free hand sanitiser

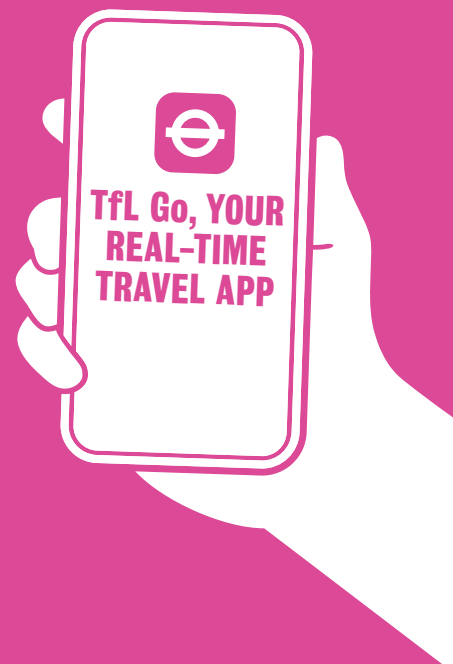
As an extra measure to help you travel safely, we're providing over 1,100 free Dettol hand sanitiser stations at selected ticket halls and bus stops right across our network.

Please keep washing or sanitising your hands, before and after you travel as an added precaution for yourself and others.



# A reminder of what you can do to travel safely

To give yourself more space when you travel, you can plan your journey and find the quieter times to travel by downloading TfL Go, our real-time travel app. When you're travelling, please continue to give fellow customers space.



If possible, please use contactless payment when you travel on the network, as it's the safest way to pay. Oyster cards will still work on all bus, Tube, Tram, DLR, London Overground and TfL Rail services. If you need to top up your Oyster card, you can easily do so, using bank cards or cash at most TfL stations across the network.

For more information, search TfL Fares.

When you travel off-peak within zones 2–6, you'll never pay more than £1.70.\* Plus, you can make unlimited bus and tram journeys within one hour for £1.55.\*\* You can also travel into Zone 1 from £2.50 off-peak.\*\*\*

You must continue to wear a face covering at all times on TfL public transport services and in stations to keep everyone safer, unless you are exempt. If you do not, you may be refused entry to the network.



\*Fare stated is the adult off-peak pay as you go fare on Tube, DLR, and most London Overground services, not travelling through Zone 1.  
\*\*Fare stated is the adult pay as you go fare. Always use the same card or device. \*\*\*Fare stated is for adult off-peak pay as you go journey from Zone 2 into Zone 1 on Tube, DLR, London Overground and TfL Rail services.

# We're working hard to help you travel safely

As we return to normal life, we want to reassure you that we're working hard so that you can travel safely on our public transport network. Our trained staff are always available to offer you assistance and support.

To find out more information, scan the QR code below or visit our website.

[tfl.gov.uk/travel-safely](https://tfl.gov.uk/travel-safely)

Also don't forget that by choosing public transport, you're making a good choice for you and a more sustainable choice for London. We're looking forward to welcoming you back on our network.

**Travel  
Safely**



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