



Welcome to Inside Angel

The hanging baskets are starting to bloom and the bunting has been hung which can only mean that summer has finally arrived! Creating a brighter Angel boosts business for our levy payers.

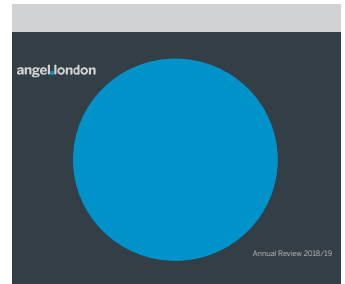
This year the Angel will be even more 'florally fantastic' because in conjunction with the Floral Art & Design Show coming to the Business Design Centre in early August (see page 6 for details) beautiful floral installations will adorn a number of our businesses to create a unique 'flower trail' from the Angel Underground station to the BDC through Camden Passage.

As the temperatures rise our al fresco culture creates a great opportunity for everyone to enjoy the unique ambience of the Angel. To keep your summer experience a pleasant one our Angel Police team has provided some essential 'top tips' on page 2 to help ensure that your belongings are safe when out and about.

Lobbying on behalf of our BID levy payers is imperative and over the last few months we have, amongst many other things, been supporting Brother Marcus in their application for an extended evening licence for outdoor tables and chairs. Flip over to the back page to see the outcome.

Best wishes,

Christine Lovett, Chief Executive



angel.london Annual Review 2018/19 published

I am delighted to attach our recently published Annual Review 2018/19. The Review details how we've performed against our commitments over the last year, together with our promises and budget for 2019/20.

You may have already received this with your BID levy invoice for the coming year and it is also available online at www.angel.london.

If you would like further copies, drop a line to christine@angel.london or call me on 020 7288 4377.



Bowbelle stilt walkers in Camden Passage

Festive 'Angel Day' celebrations to expand to two events in 2019

We are pleased to confirm that our Angel Day celebrations, which mark the official start of the festive shopping period in the Angel, are to be extended this year to provide greater opportunities for local traders.

'Angel Day' will take place on Saturday 9 November with activities centred on Chapel Market and Angel Central. There will be a 'family focus' to this daytime activity, culminating in the late afternoon Christmas lights switch-on at Angel Central.

In addition to the above, for 2019 we will be introducing an 'Angel Evening' on Thursday 14 November. This new early evening event will feature music, stalls and entertainment across the Angel. We hope that all retailers will take advantage of the event and remain open into the evening.

This date also coincides with the evening opening of the popular Country Living Christmas Fair at the Business Design Centre and we are working with the organisers of this event in terms of joint marketing.

angel.london secures funding for new CCTV on Upper Street

We are pleased to confirm that we have secured over £45,000 in additional funding to pay for the installation of new CCTV cameras covering the section of Upper Street that has not previously been covered.

An increase in the level of CCTV coverage was the number one priority that businesses stated they wanted in our Annual Business Survey last year, so we are pleased to be able to fulfil this request from our BID levy payers.

The money was secured for the Angel through a successful application for Section 106 funding and it is hoped that the new CCTV cameras will be in place and functional before the start of the Christmas trading period.

Top tips to help ensure your workers don't lose their property on a night out

As the weather warms up it's a great opportunity to spend a bit of time eating and drinking al fresco in the Angel. Whilst the Angel is a safe place, theft of valuables - particularly smartphones, tablets and laptops - does unfortunately happen. Our Angel Police Team has provided these five practical tips to help keep you and your belongings safe and sound:

Leave the laptop in the office. The safest place for your technology is locked in the office! If you're having post work drinks, do you really need to take your work devices with you?

Pocket your phone. Would you leave your wallet or £500 in cash lying on a pub table for all to see? Well, why do it with your smartphone? Pocket your smartphone so it's out of sight.

Buddy up. Keep an eye out for others' belongings in your group. People have different levels of awareness, especially after a drink or two! Four, six, eight or ten eyes are better than two.

Use facilities on offer. Venues in the Angel are encouraged to have 'Chelsea clips'; these are special anti-theft clips that are attached to the underside of bars or tables that make it more difficult for thieves to steal bags.

Watch out for weird behaviour. Be aware of anyone acting strangely around you. Actions to look out for are people slowly moving closer to you and your belongings, causing a commotion or putting things on your table.

Should the worse still happen and you do become a victim of theft whilst out and about in the Angel, please DO report it to venue staff as soon as you become aware. Pubs, bars and venues in the BID belong to 'Angel Pubwatch' and share intelligence with each other and the Angel Police Team who really do investigate all crimes of this nature.

So now you're in the know please share this with all your colleagues or go over the tips at your next team meeting?



Supporting businesses by protecting workers' bikes and tech

Over the last couple of months our Angel Police Team has continued to be out and about at the Angel 'popping up' in businesses to offer free security marking for workers' bicycles and mobile tech.

Officers have visited staff at the Crafts Council and Sadler's Wells to name just two locations in the last month.

If you are an employer in the Angel with over 50 workers and would like to have a free police pop-up for your staff, please contact us on 020 7288 4377 or email christine@angel.london



Another successful security training session completed

Last month officers from the Angel Police Team ran the latest in our ongoing programme of essential security training sessions for customer facing staff.

In this session held at Frederick's restaurant, representatives from Hobbs, Dinny Hall, Angel Central, Space NK and Rituals learnt about the law relating to shoplifting and what managers and staff can do to reduce and deter thefts. Attendees also received practical advice on forward planning and essential tips on counter terrorism.

If you would like to attend or send representatives to a future security training session (places are free) please contact us on 020 7288 4377 or email christine@angel.london. Sessions are usually run in the early morning and last for just under an hour so as not to disrupt the working day.



Sgt Fraser

Goodbye to Sgt. Fraser, hello to Sgt. Britnell

There's been a recent change at the top of the Angel Police Team. Our Sergeant for the last two years, Neil Fraser, has moved on to a new role within the force and been replaced by Sgt. Matt Britnell.

Sgt. Britnell joins the Angel Police Team with 18 years front line policing experience. Matt is an 'old hat' when it comes to leading a town centre police team having previously led the Bloomsbury team for over two years. More recently Matt has been engaging with young people from Camden and Islington Volunteer Police Cadets and was the lead in primary school engagement across the two Boroughs.

On behalf of everyone at angel.london and businesses throughout the Angel, we'd like to pass on our thanks to Sgt. Fraser for his hard work and leadership of the Angel Police Team over the last two years.

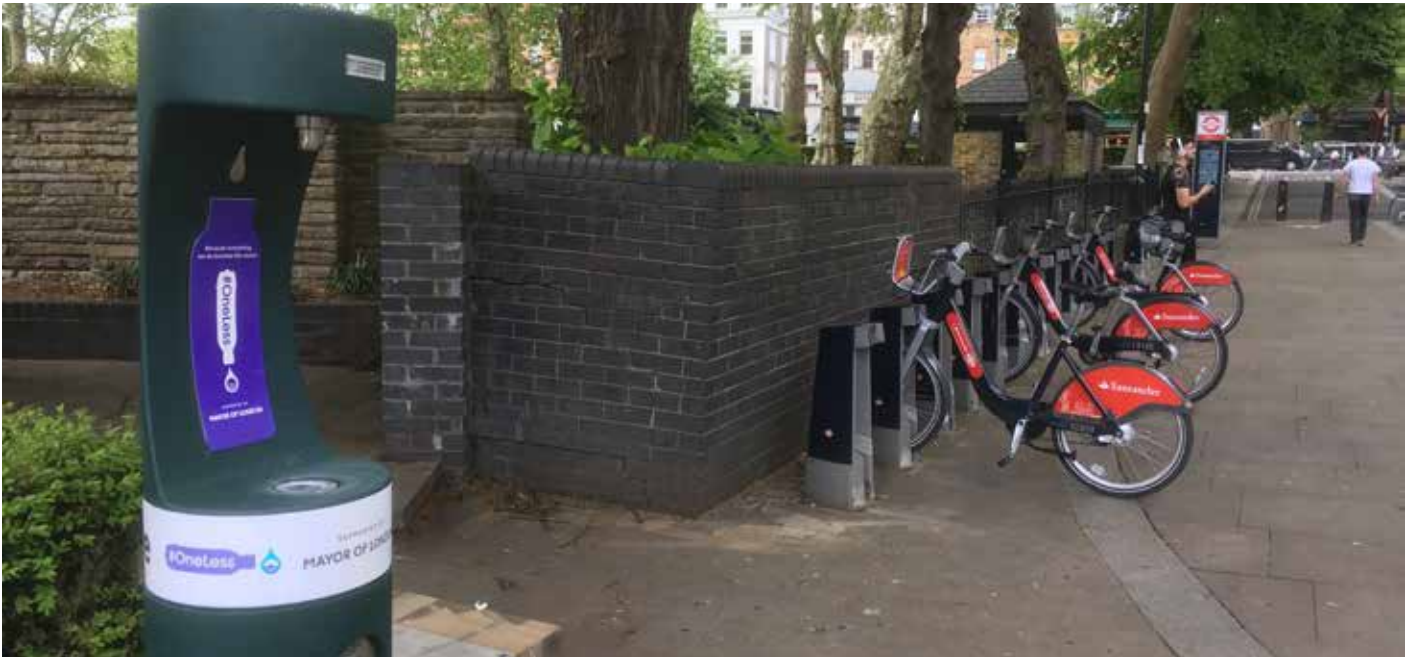


Sgt Britnell

More convictions for Angel offenders

The work of the Angel Police Team continues to bring justice to offenders that target the business community in the Angel. Here's a selection of convictions since the start of the year:

- On 21 January, Umoh Eshiet, aged 47, was sentenced to 24 weeks imprisonment in relation to two separate mobile phone thefts from the Angel Public House and the Brewhouse & Kitchen Public House.
- On 20 February, Erol Small Brooks was convicted of three counts of theft and sentenced to nine weeks imprisonment in relation to thefts from Mountain Warehouse, Gap and Holland & Barrett. Small Brooks was also recalled to prison regarding a separate matter.
- On 1 March, Daniel Cuthbert, aged 39, was sentenced to 12 weeks imprisonment in relation to a burglary at Wahaca on Upper Street in November 2018.
- On 5 March, Linda Lambourne, aged 42, was convicted for burglary from Sadler's Wells Theatre in August 2018. Lambourne was sentenced to a three month suspended prison sentence, a three-month curfew that will be electronically monitored and a drug rehabilitation requirement.
- On 12 March, Patricia Dell-Aquila, aged 47, was sentenced to 20 weeks imprisonment following a theft from Marks & Spencer. As Dell-Aquila was already subject to a previous suspended prison sentence this was activated by the court resulting in an overall sentence of 30 weeks.
- On 27 March, Rodney Walcott, aged 51, was sentenced to a 12 month alcohol treatment order and a Rehabilitation Activity Order Requirement in relation to thefts from Boots and Superdrug stores on 12 February.



New drinking water fountain installed on Islington Green

As part of the Mayor of London's Drinking Fountain Fund, Islington Green has got a brand new free fresh water fountain.

This new public facility is located on the pavement close to the northern entrance to the Green, almost opposite Waterstone's. The fountain is one of six installed across Islington to encourage a reduction in single use plastics.

So, as the Angel heats up for summer, don't forget to grab a reusable water bottle and fill up if you're out and about near the Green!

Upper Street railings to be repainted

As part of our 'spring audit' of the Angel streetscape, one of the things we spotted was the need to paint the railings along the high pavement area of Upper Street.

As the whole of Upper Street is a designated Red Route, the maintenance and re-painting of railings and other items such as bollards falls under the jurisdiction of TfL.

Given our excellent working relationship with our colleagues at TfL we are pleased to confirm that the railings will be fully cleaned and repainted in the coming months. We would particularly like to thank Sarah Ralphs and Richard Flindell at TfL for their assistance and support on this project.

Welcome to Jasmine, our new Place Manager

We are delighted to welcome Jasmine Perkins to the new role of 'Place Manager' at angel.london.

Jasmine, who has previously been employed in the Waste Management team at Islington Council, will be responsible for ensuring that the Angel is as welcoming as it can be for all who work and visit. In her new role, she will inspect the area every day and report and resolve any issues around cleanliness and safety.

Jasmine will become a familiar face around the Angel, as she will be developing relationships with businesses to ensure that you make the most of your BID membership.

With a background in communications and journalism, Jasmine will also take the lead on developing our social media presence and will be out and about looking for news stories to feature.

If you see Jasmine coming into your premises, please do give her a warm welcome as she is here to support you.



More new street litterbins across the Angel

Have you spotted the new litterbins that have been positioned around the Angel? The new bins, installed by Islington Council in conjunction with angel.london, offer a new design with a clear casing section for mixed recycling.

Another great feature of the new bins is that they have an integrated ashtray section so that once smokers have stubbed out their cigarettes they can deposit their butts appropriately without them being blown onto the pavement.



Don't forget the special deal for angel.london BID members on commercial waste collection

Since the start of 2019 even more of Angel's businesses have signed up for Islington Council's Commercial Waste Collection service.

As mentioned in the last edition of Inside Angel, we're pleased to have agreed a special deal with Islington Council on their Commercial Waste Collection service for angel.london BID levy payers.

The Council's Commercial Waste Team has committed to bettering the price of your existing business waste contract (subject to evidence) if you are with another supplier.

To take advantage of the offer please call Allen Grace, Islington Council Commercial Waste team on 07802 338621 or email allen.grace@islington.gov.uk to discuss your service requirements and give an indication of your current costs.

When contacting Allen please mention 'angel.london Offer'.

Turning tables... from restaurant to coffee shops

When Niche, on Rosebery Avenue, were looking to update their restaurant tables, they turned to our FREE collection and recycling service to see if we could find a new home for their old tables.

As ever, our incredible Recycling team of Ash and Mark were straight onto the case and within 24 hours were able to find new homes for over half of the tables at local shops and cafes.

We were pleased to be able to provide this FREE service to our BID levy payers. If you have unwanted items within your business that you'd like to get rid of please call us on 020 7288 4377 or email christine@angel.london and we can arrange for our team to visit your business to assess the items and arrange a time for collection.



Mark and Ash and van

Floral Art & Design show set to make the Angel bloom this August



FLORAL
ART & DESIGN SHOW

The National Association of Flower Arranging Societies (NAFAS) is bringing its huge annual 'Floral Art & Design Show' to the Business Design Centre this summer.

Running from 8 – 10 August, the show will see around 15,000 visitors come to the Angel from across the UK and overseas to attend the show. This year is especially special as it is the 60th Anniversary of NAFAS.

To mark the occasion and to make the Angel 'blooming marvellous' for all, we are working with NAFAS to bring incredible floral installations to key locations and businesses in the Angel for the week of the show. Members of flower arranging societies around the country will create the displays, using fresh flowers. For more details about the show go to www.floralartdesignshow.com



Bunting and hanging baskets return for the summer

As you may have recently noticed, decorative bunting has been re-hung through Camden Passage again for the summer. In addition, further lengths of bunting have been hung in Chapel Market for the first time.

We're also delighted to welcome the installation of hanging baskets throughout the whole of the BID, bringing more beauty and nature into the Angel.

angel.london is investing over £15,000 in floral displays and other street dressing to ensure that the Angel is as bright and welcoming as it can be to all who live, work and visit this summer. We would like to thank the Cleaner Streets Programme Team at Islington Council for their assistance in hanging the bunting this year.

Be part of our halo offer scheme for Angel workers

Are you looking to attract more local workers to your business in 2019? Or maybe boost off-peak trade?

Don't forget that our halo offer scheme gives you the opportunity to promote your business to this important audience by providing an offer for the scheme. Well over 1,300 local Angel employees are now halo cardholders and more are joining the scheme every day. Offers are promoted to halo cardholders via a dedicated website www.halocard.london.

If you would like to provide an offer for the scheme or want further information please call us on 020 7288 4377 or email halo@angel.london



Little Angel Theatre launches puppet film club for adults

The Little Angel Theatre has launched a monthly film night. Curated by local artist and puppet maker Matthew Robins (Flyboy) the film club is held in LAT's charming converted Temperance Hall.

Each month Matthew will screen a different film, handpicked and featuring his favourite on-screen puppets. There will be other ways

for attendees to have fun too, from craft activities, puppet bingo, special guests and live performances – each month will be different! There will be a bar and snacks available as well as homemade merchandise to buy.

The next scheduled film will be Team America: World Police on Thursday 11 July. The evening starts at 7.30pm and all tickets are £10. For more info and to book tickets go to www.littleangeltheatre.com

Summer events, shows and exhibitions

Business Design Centre

New Designers 2019
Part Two – 3 to 6 July
www.newdesigners.com

New Designers presents the work of 3,000 hand-picked graduate design talents from around the country. The show explores every discipline of modern making.

National Geographic Traveller Food Festival

20 & 21 July
www.foodfestival.natgeotraveller.co.uk

This all-new festival is set to offer a unique range of dining, learning and drinking experiences from across the globe. Attendees can discover pop-up kitchens, tasting workshops and expert panels on worldwide cuisine.

Floral Art & Design Show

8 to 10 August
www.floralartdesignshow.com

As the centerpiece of the National Association of Flower Arrangement Societies' 60th anniversary, the Floral Art & Design Show will be coming to the Angel. Prepare to be truly amazed.

Sadler's Wells

Flamenco Festival London

2 to 14 July
For the first time, Flamenco Festival London comes to Sadler's Wells. Start the summer with a blast of fiery dance from the most exciting and legendary names in flamenco.

Matthew Bourne's Romeo and Juliet – New Adventures

7 – 31 August
Matthew Bourne's Romeo and Juliet is a passionate and contemporary re-imagining of Shakespeare's classic love story. This new production joins the popular 'New Adventures' repertoire that includes Swan Lake, Cinderella and the Red Shoes.

The Almeida

The Hunt
Until 3 August

In a small town in northern Denmark, the children celebrate Harvest Festival. In the forest by the water, the men of the lodge stand naked in the cold. In the shadows a lonely child gives a strange man her heart. The hunt begins...

Little Angel Theatre

The Slightly Annoying Elephant

Until 4 August (various performance dates)

What's big, blue, bossy, and turns up uninvited? A slightly annoying elephant of course! This hilarious story by comedian and author David Walliams is brought to life through puppetry.

King's Head Theatre

Southern Belles: Two one-act plays by Tennessee Williams

23 July to 24 August
Presented together for the very first time, these startling tales of love, loneliness and longing will headline the King's Head Theatre's Queer Season.

The Old Red Lion Theatre

Crystal Clear
23 July to 17 Aug

Crystal Clear is a raw and humbling examination of sudden loss and our attempts to cope with it. It tells a story of love undone by fear and self-destruction, and exposes our fundamental need for human connection.

Dates for your diary

Saturday 22 September

Car Free Day

Saturday 9 November

Angel Day

Thursday 14 November

Angel Evening

Welcome to our new businesses

We are delighted to welcome these new businesses to the Angel

Beara Beara

330 Upper Street

www.bearabeara.co.uk

This British vintage leather bag brand has made Upper Street their London flagship outlet. Also serving food and drink on the street level

Barrecore

90-92 Upper Street

www.barrecore.co.uk

New boutique fitness studio using the 'barrecore' method of exercise, focusing on strength, posture and mobility.

Jusaka

363 Goswell Road

www.jusaka.co.uk

Jusaka provides an uplifting environment where you can relax, socialise, or study whilst enjoying fresh and healthy food and beverages.

Lily Jasmine

25 Camden Passage

A new 'boutique' bubble tea emporium, serving a range of delicious beverages.

SLAW

149 Upper Street

www.slawfood.com

A 'pop-up' plant-based restaurant producing healthy food in a sustainable and ethical way.

Doughnut Time

74 Upper Street

www.doughnuttime.co.uk

Serving up a range of delicious (and outrageously beautiful) freshly baked doughnuts.

Typo

Angel Central Shopping Centre

www.typo.com

Funky stationery, gifts, homewares and more are available at this outlet in Angel Central.

Brothers in arms...

As we often say, we're 'in the corner' of businesses across the Angel, supporting and lobbying on your behalf.

So when casual dining venue Brother Marcus in Camden Passage had their application for an extended evening licence for outside tables and chairs turned down by Islington Council, we were on hand to offer our support to their appeal. Following weeks of campaigning and lobbying, we were delighted to help persuade the council to amend their decision and offer the restaurant a trial extension period over the summer period.

Not only is this beneficial for Brother Marcus to help ensure its business prosperity, its also beneficial to others in Camden Passage by helping to ensure the area feels 'alive' in the early evening and captures employees and residents on their way home.



On-street visitor survey of the Angel completed

At angel.london we understand that business growth is founded on customer insight that enables informed decision-making. To achieve this we recently commissioned The Retail Group, specialists in town centre consumer studies, to undertake face-to-face research at various locations around the Angel.

The results will give us a picture as to visitors' motivations and reasons for coming to the Angel, their travel methods, length of stay, likes and dislikes and opportunities for improvement.

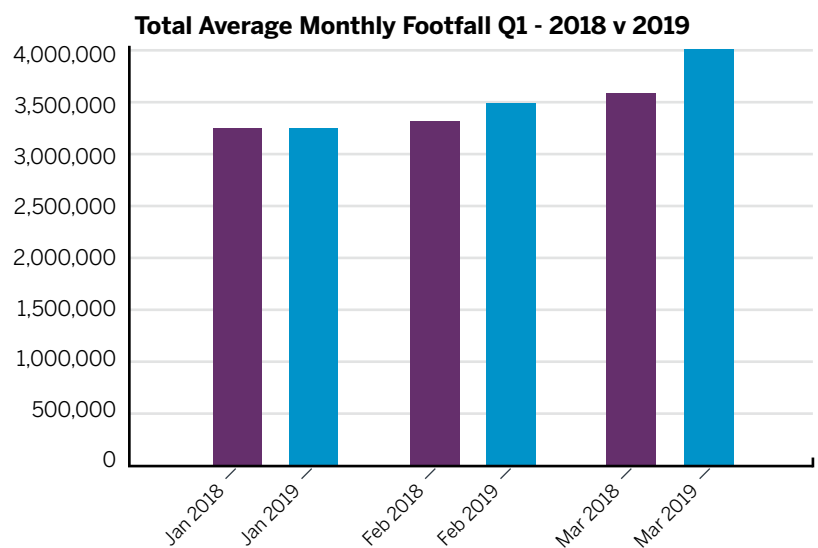
Alongside the visitor research, The Retail Group was also commissioned to manage our Annual Business Survey; thank you to all of those businesses who took opportunity to participate, they really do shape our activity and guide our priorities. Full results of the both the 2019 Visitor Survey and Business Survey will be published later in the summer.

Angel town centre footfall: Quarter 1 2019

We monitor footfall around the Angel town centre using monitors that are positioned at different locations around the BID area.

The chart below shows the total monthly footfall recorded over the first quarter of 2019, compared to the same months in 2018.

If you would like more detail on footfall for business purposes and planning please call us on 020 7288 4377 or email mark@angel.london



New addition to the angel.london board

We are pleased to welcome Richard Flindell, Strategic Communication Specialist at TfL, to the Board of angel.london.

As a communications and engagement specialist, Richard has been involved in the transport sector since 2000. He has worked on major infrastructure upgrades such as the £5.4bn transformation of the Circle, District, Hammersmith & City and Metropolitan lines and the opening of the new King's Cross concourse. Richard is a born and bred Londoner and has lived in the Islington area since 2009. He is proud to be a local and to play a part in making the Angel one of the best places to live, work and visit in the capital.

Richard replaces Sarah Ralphs from TfL on the angel.london Board. On behalf of everyone at angel.london we would like to thank Sarah for her invaluable contribution to the Board over the last two years and wish her every success in the future.