

Welcome

As we approach the anticipated Brexit deadline at the end of March with all the uncertainties that this brings, I believe that our strong partnerships are more important than ever in supporting the business community.

At angel.london we look at how we can shape and influence the long term sustainability of the Angel, whilst taking care of the day-to-day operations of making sure our trading environment is as safe, clean and welcoming as it can be for all who work, shop or visit the area. In the coming weeks, myself and angel.london Board Members will be meeting to look at all these issues in order to maintain a vibrant, healthy highstreet.

We always listen to our BID levy payers, and take action on your behalf on all the issues that matter to you the most. Last year's Business Survey identified that more CCTV coverage in the Angel was the highest priority for businesses and I am delighted to tell you we secured the funding for additional CCTV cameras on Upper Street, working with the Metropolitan Police and the Council. Moreover, with delivering a safer Angel for all being our number one priority, I would encourage you to look inside to see the results from the work of our Angel Police Team in 2018.

Whilst we maintain the long term plan for the Angel, we continue to deliver on the fundamentals; services that our BID levy payers have asked for and those that save you money, from free recycling, a special deal for business waste collections to halo, our offer scheme for all workers in the Angel.



Best wishes for the months ahead

Christine Lovett, Chief Executive



Join our halo offer scheme for Angel workers!

Are you looking to attract more local employees to your business in 2019? Boost off-peak trade? Increase revenue? The halo offer scheme by angel.london could be the answer.

Around 1,000 local Angel employees are now halo cardholders and more are joining the scheme every day. halo gives you the opportunity to promote your business to this important audience by providing an offer for the halo scheme. Offers are promoted to halo cardholders via a dedicated website www.halocard.london.

Don't forget that all employees in the Angel can register for a FREE halo card by visiting www.halocard.london. Please spread the word.

If you would like to provide an offer for the scheme or want further information please call us on 020 7288 4377 or email halo@angel.london

Angel Police Team continues to excel in 2018

The Angel Police Team, made up of eight officers and a sergeant and funded by angel.london businesses, continued to show their worth in 2018.

Last year the team achieved a detection rate of 35% of all crimes reported. This compares to a detection rate of 13.25% for the Metropolitan Police as a whole. 516 crimes were reported by Angel Police Team officers, of which 182 were detected. Some of the notable convictions over the last few months of crimes detected by the team are shown on the adjacent page.

Of course it's not just solving reported crimes that forms the work of our police team. In 2018 the team had over 2,500 interactions with business across the Angel.

Further, officers undertook 19 different crime prevention sessions or 'pop-up' events at businesses or locations around the Angel including the Business Design Centre, Camden Passage, Angel Central, Sadler's Wells and Angel Building among others.

The work of our police team didn't stop there as they also participated in London-wide initiatives relating to counter-terrorism, moped related crime and chemical substance attacks.



Angel Police Team with Christine Lovett, Chief Executive, angel.london

Looking to add something different to your next team meeting or staff conference?

If your business has regular team meetings, staff conferences or training days, why not add something 'extra' with a FREE bespoke security session by officers from the Angel Police Team?

The sessions can be tailored to your business and can cover everything from personal safety and how to prevent being a victim of theft, to how to deal with suspected criminals in your premises. The sessions are great 'myth-busters' too; giving the true facts about crime in the Angel and London.

If you would like to arrange a session, please call us on 020 7288 4377 or email christine@angel.london.



Angel officer Mark Pywell leads a session for staff at MEATliquor N1

DNA and CCTV used to identify and catch burglar

On 28th November, Philip Themistockli was arrested by the Angel Police Team on suspicion of four theft offences from Space NK, Sally's Salon Services and Jigsaw.

Themistockli was initially identified from DNA found on an item left at the scene of one of his crimes. This allowed the Angel Police Team to link him to the additional offences using CCTV evidence obtained from these venues. Themistockli pleaded guilty to all charges and was sentenced to 24 weeks imprisonment.

Bringing criminals who target the Angel to justice

The Angel Police Team really does deliver prosecutions and sentences that take criminals off the streets at the Angel.

Here's a short summary of just some of the recent convictions:

- On 14th November, Leon East, aged 39 years, was sentenced to six weeks imprisonment and ordered to pay £200 compensation in relation to a theft from David Clulow.
- On 14th November, Alan Kelly, aged 39 years, was sentenced to two weeks imprisonment in relation to a theft from Sainsbury's.
- On 30th November, Sonia Salvato, aged 31, was sentenced to 12 weeks imprisonment, suspended for 12 months, along with an order to be electronically monitored for six months, in relation to thefts from ARIA, Wild Swans and Space NK.
- On 3rd December, Shereen Danville, aged 26, was sentenced to 14 weeks imprisonment for a burglary at Bellanger Restaurant and a theft from Boots.
- On 11th December, John Tranter, aged 47, was sentenced to a one-month community order and a curfew with the requirement to be electronically monitored, following a theft from Mountain Warehouse.
- On 13th December, Caroline Langford, aged 42, was sentenced to four weeks imprisonment for theft and 'going equipped for theft' from Cotswolds.



Met police launch WAVE (Welfare and Vulnerability Engagement) to support licenced premises

The Metropolitan police central licencing team has launched an initiative to provide those working in the licenced industry with an awareness of vulnerability and their responsibilities towards people visiting their premises.

Entitled WAVE, the initiative has five key principles:

- Prevent / reduce violent crimes
- Prevent / reduce sexual offences
- Reduce preventable injury linked to alcohol and drug use
- Reduce opportunities for criminal activity and anti-social behavior
- Promote partnership and engagement with communities and key stakeholders.

A series of short videos for those working in the licenced trade showing different scenarios and how to handle them are available on the National Business Crime Centre website:

www.nbcc.police.uk

Latest 'ACT' (Action Counters Terrorism) campaign launches in cinemas

Counter Terrorism Policing recently launched their latest public information ACT (Action Counters Terrorism) campaign in cinemas across London and the UK.

The campaign features a 60-second film based on real-life plots, which show examples of terrorist-related suspicious activity and behaviour, as well as attack planning methodology.

Everyone has a role to play in helping the police and security services disrupt terrorist activity by reporting suspicious behaviour and activity; in fact more than one in five reports from the public produces intelligence which is helpful to police.

Please encourage your colleagues or staff to 'ACT' online at www.gov.uk/ACT or call the confidential hotline on 0800 789 321



Christine with Tony Ralph, Islington's Head of Public Realm

Special business waste deal for angel.london BID levy payers

We are always looking for ways to save you money, so we are pleased to have negotiated a special deal with Islington Council on their business waste collection service for angel.london BID levy payers.

The Council's Commercial Waste Team has committed to bettering the price of your existing business waste contract (subject to evidence) if you are with another supplier.

To take advantage of the offer, please call Allen Grace, Islington Council Commercial Waste team on 07802 338621 or email allen.grace@islington.gov.uk to discuss your service requirements and give an indication of your current costs.

Alternatively, please contact the Commercial Waste team on 020 7527 4900 or email commercialwaste@islington.gov.uk - when emailing, please write 'angel.london Offer' in the subject line.

ULEZ is coming to Central London

London's toxic air is one of the biggest health challenges of a generation. Around half of London's air pollution is caused by road transport.

As one of a range of measures to tackle this, an Ultra Low Emission Zone (ULEZ) will be in place in central London from 8 April 2019.

The ULEZ will require vehicles driving into central London to meet new emissions standards or pay a daily charge. ULEZ will replace the current T-Charge.

It will operate 24 hours a day, 7 days a week, every day of the year, within the same area as the current Congestion Charging Zone (CCZ).

Signs of the zone boundary have been installed; these include ones in the Angel at the north end of St John Street, which comes within the Ultra Low Emission Zone.

If you have concerns that your vehicle doesn't comply with ULEZ regulations, you can check online instantly at www.tfl.gov.uk/modes/driving/ultra-low-emission-zone



It's the small things that count too

We believe that small changes can collectively make a big difference.

So when we spotted some old, neglected planters on the junction of Chadwell Street and St John Street, rather than get rid of them we decided to 'adopt' them and plant new flowers to bring a bit of extra colour to this corner of the Angel.



Before



After



Mark and Ash loading items into van

Make use of our FREE business recycling services

Don't forget that angel.london offers BID levy payers seven different recycling services for FREE!

The 'magnificent seven' as we like to call them cover paper, cardboard, coffee grounds, plastics, printer cartridges, furniture (which we look to provide a new home for where possible) and white goods.

Many BID businesses are saving more than they pay in BID levy simply by using our free recycling services and the fewer recycling companies that collect at Angel, the fewer lorries polluting the air and snarling up the traffic.

If you don't currently use our free recycling services and would like to discuss the opportunity, please call us on 020 7288 4377 or email christine@angel.london.



FREE pest survey for your business

Pests can affect any business by contaminating food, spreading disease, damaging stock and property and ruining a long-standing reputation.

It's far better to get a grip on pests before they become a real problem. The Pest Control Team at Islington Council can provide a FREE pest survey for your business.

The team can offer one-off treatments or contracts that be adapted to suit your business requirements. The survey is also available for landlords.

To find out more and book your free pest survey please email pest.control@islington.gov.uk or call 020 7527 3190.

Engineering a solution to a perennial problem

We're delighted to have engineered a way to stop people using our lovely planters outside the tube station as rubbish bins and ashtrays.

Damion, the Angel Ambassador, came up with a clever solution to this ongoing problem by designing an ingenious hinged perforated metal grid cover that enables our newly planted trees to receive the air and water that they need, whilst stopping rubbish and cigarette butts being discarded into the soil.

We had a prototype manufactured locally and it fits and works perfectly. Great work Damion!



Compactors for Chapel Market

After successful trials over the winter period, two permanent cardboard 'compactors' are to be situated in North West Passage, just off Chapel Market, in March.

Once the compactors are in place, twice-daily collections of cardboard from market stalls will be made and then 'compacted' in the new machines. The result will benefit all businesses in and around Chapel Market as it will result in a cleaner street, less vehicle journeys and a better trading environment for all.

Funding for the compactors has come from a successful bid to TfL's 'Healthy Street Fund for Business'.

Need to arrange a large meeting or conference?

Two venues in the Angel are offering angel.london BID levy payers special rates on room bookings.

The DoubleTree by Hilton on Pentonville Road has five fully equipped meeting rooms, accommodating up to 90 people. The hotel is offering Angel businesses a special winter meeting package of £50 (inc VAT) per person. Enquire at conference.islington@dtsislington.com or call 020 7282 5500 quoting 'angel.london' to receive this special rate.

RocketSpace, located next to Angel station on Islington High Street, has multiple meeting facilities and dynamic event spaces.

The Theatre has a giant digital presentation wall with full AV facilities and can accommodate 120 guests along with adjacent breakout areas. Outside space is available in The Yard that is perfect for summer parties and product launches.

RocketSpace is offering all Angel BID businesses a 20% discount on rates; to find out more email eventsuk@rocketspace.com quoting 'angel.london'.



DoubleTree by Hilton



RocketSpace



Camden Passage featured in TimeOut London

In the run up to Christmas, Camden Passage was featured in TimeOut London magazine as one of the top five places in London to find small, independent retailers.

As part of a four page special feature sponsored by American Express, the Passage was noted as being the best locale for finding a mixture of independent antique and contemporary shops combined with a range of places to eat and drink.

TimeOut said "this car-free alley is a haven of cute cafes and what

must be the highest concentration of antiques shops outside of west London."

As well as name-checking Kevin Page Oriental Art, Piers Rankin and Victoria Beau, the great feature named Kipferl as a place to refuel whilst browsing the shops.

How right they are!

3 Camden Passage Best for: Antiques

Running parallel to the southern end of Upper Street, this car-free alley is a haven of cute cafes and what must surely be the highest concentration of antiques shops outside of west London. This low-key Islington enclave is bolstered by a selection of outdoor market stalls that roll in every Wednesday, Friday, Saturday and Sunday.

When to go: When the market traders are out (see above), if trinkets and curios are your bag. Be warned, though, that few of the antiques shops keep to regular hours, so check individual opening times in advance if you're planning a proper rummage.

Don't miss: Where you hit up really depends on what you're after, as each shop caters to a particular niche. **Kevin Page Oriental Art** is the place for porcelain vases (keep those elbows in!), while **Piers Rankin** houses more silverware than a pirate's treasure chest. After something more contemporary? Browse through modern fashion brands at **Victoria Beau**.

Perfect pit-stop: Austrian cuisine is big on heartiness and comfort, making Viennese café **Kipferl** the ideal place to take shelter on a chilly day. Go for sausage with sauerkraut and pickles if you're looking to sustain a proper shopping sesh, or something from the pastry selection for a quick pick-me-up.



Events, shows and exhibitions in Angel this spring

Angel is a cultural hub and spring 2019 sees a host of exciting shows, events and exhibitions coming to the area. Here's a small selection of some of the stand-out 'happenings' in the next couple of months:

Business Design Centre

Mindful Living Show

15 & 16 March

This annual event looks at how mindfulness can benefit your life, health and work through live practice, study, fun and relaxation.

The Sleep Show

15 & 16 March

Running alongside the Mindful Living Show, this is a brand new event offering a unique opportunity to learn more about the science and lifestyle practices to help you sleep well and live happy!

Women's Health Live

3 – 5 May

Join the Women's Health team and the biggest names in the global wellness industry for three days of classes, panel talks and experiential workshops.

The Old Red Lion

Circa

5 – 30 March

Exploring the blurred identity of the gay relationship in the modern age, Circa follows the story of one man's romantic life through the different relationships and encounters he experiences over a period of thirty years.

The Almeida

Shipwreck

12 Feb to 30 March

Anne Washburn returns to the Almeida with a sinister and sensational play directed by Almeida Artistic Director Rupert Goold.

Three Sisters

8 April to 1 June

Following her critically acclaimed production of Summer and Smoke, Almeida Associate Director Rebecca Frecknall directs Anton Chekhov's Three Sisters, in a new adaptation by Cordelia Lynn.

Sadler's Wells

BalletBoyz – Them/Us

5 – 9 March

Set to contrasting score by cult singer-songwriter Keaton Henson and composer Charlotte Harding, this innovative double bill asks where we see ourselves in relation to the 'other'.

English National Ballet – She Persisted

4 – 13 April

In their follow up to She Said, She Persisted, the Sadler's Wells Associate Company revives Annabelle Lopez Ochoa's biopic of Frida Kahlo, Broken Wings.

San Francisco Ballet

29 May – 8 June

Last seen at Sadler's Wells in 2012, the world-famous company is back in London with four thrilling triple bills.

Little Angel Theatre

Prince Charming

8 Feb to 7 April
(various performance dates)

This new musical for children aimed 6-11 years is funny, endearing and suitable for anyone who's ever felt a bit anxious.

The Journey Home

24 April to 5 May

This show brings home a powerful message about conservation through puppetry, lyrical music and transformative design.

King's Head Theatre

H.M.S Pinafore

10 April to 11 May

A slick, stylish and downright entertaining new production of Gilbert & Sullivan's sensational HMS Pinafore will have you rolling in the aisles.

Dates for your diary

British Summer Time begins

Sunday 31 March

Clean Air Day

Thursday 20 June

Armed Forces Day

Saturday 29 June

Welcome to our new businesses

We are delighted to welcome these new businesses to Angel

Terra Rossa

139 Upper Street

www.terrarossa-restaurant.co.uk

The flavours of Puglia have come to the Angel with the opening of this new Italian restaurant on Upper Street. Bellissimo!

Joe & The Juice

297 Upper Street

www.joejuice.com

Serving a great range of fresh juice drinks, shakes, sandwiches and 'joegurts'.

The Skinny Kitchen

55 Upper Street

(part of Business Design Centre)

www.theskinnykitchen.co.uk

Healthy food hang-out, offering 'clean food' all day long and into the evening too!

Crabtree & Evelyn

294 Upper Street

www.crabtree-evelyn.com

This incredible new 'town house' beauty boutique sells a wide range of Crabtree & Evelyn products along with offering a range of health and wellbeing events.

Love Brownies

34 Islington Green

www.lovebrownies.co.uk/angel

Offering a full range of lovingly handcrafted brownies and gifts as well as top-quality barista coffee and ice cream. Yum!

Near & Far Café

428 St John Street

www.nearandfarcafe.com

Coffee, cocktails and weekly rotating menu served both day and night.

Angel town centre footfall 2018

We monitor footfall around the Angel town centre using six counters that are positioned at different locations around the BID area.

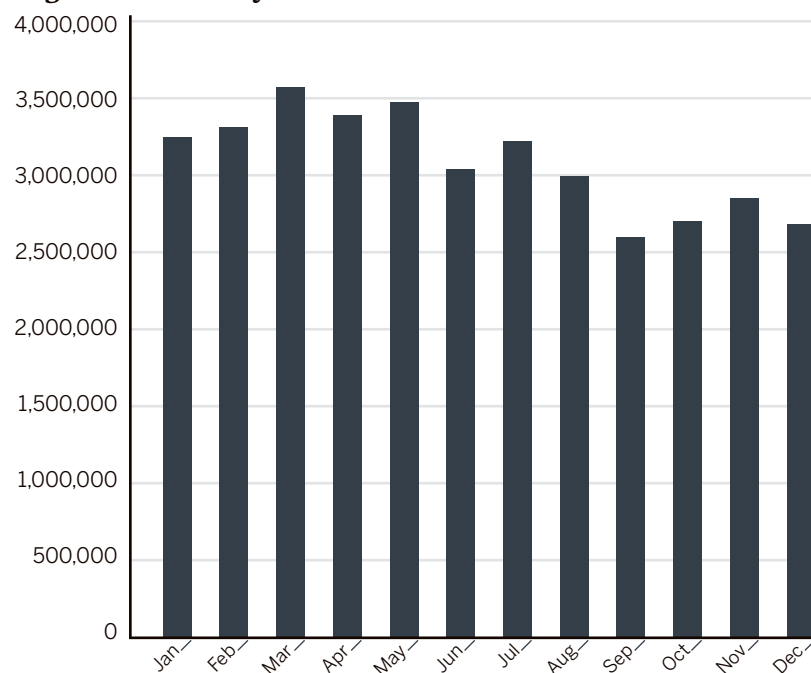
This chart shows the total monthly footfall recorded by the counters over the 2018 calendar year. The counters recorded an average monthly footfall across the Angel in excess of three million a month.

Highest footfall occurred in March, April and May; this is consistent with previous years. It is interesting to note that the heat wave in summer 2018 looks to have had a positive effect on footfall, with higher figures in July and August than in previous years; this increase was particularly prominent in and around Chapel Market.

If you would like more detail on footfall in the Angel for business purposes and planning please call us on 020 7288 4377 or email mark@angel.london.

NOTE: The counters record individual footfall so the figures shown should not be confused with actual visitor numbers to the Angel (i.e. one person may walk past three counters and this would be recorded as three 'footfalls').

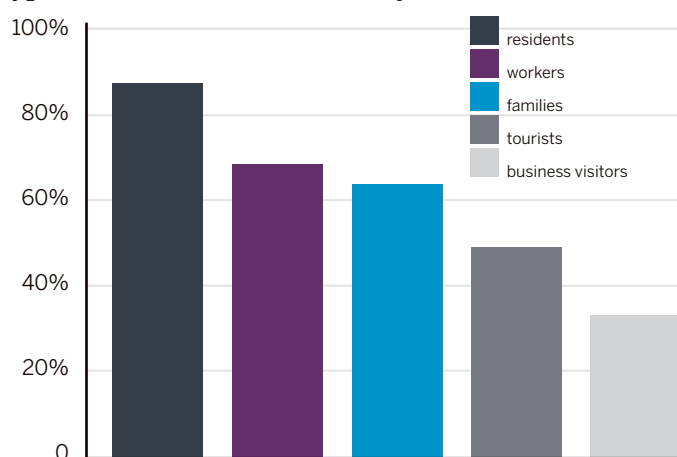
Angel total monthly footfall 2018



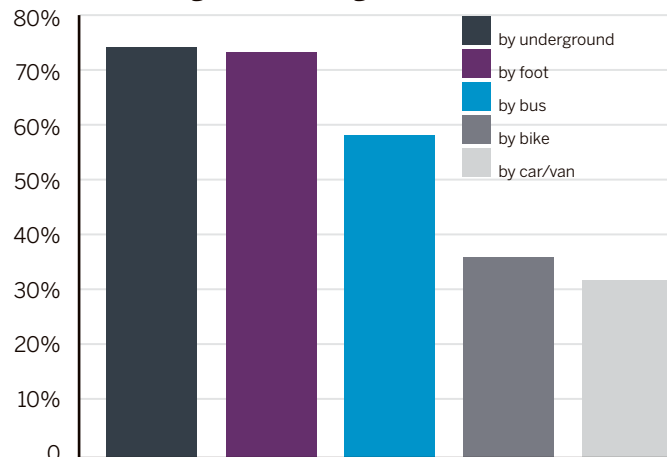
Annual Business Survey results

In the latest set of results from our Annual Business Survey 2018 we look at the customers in the Angel.

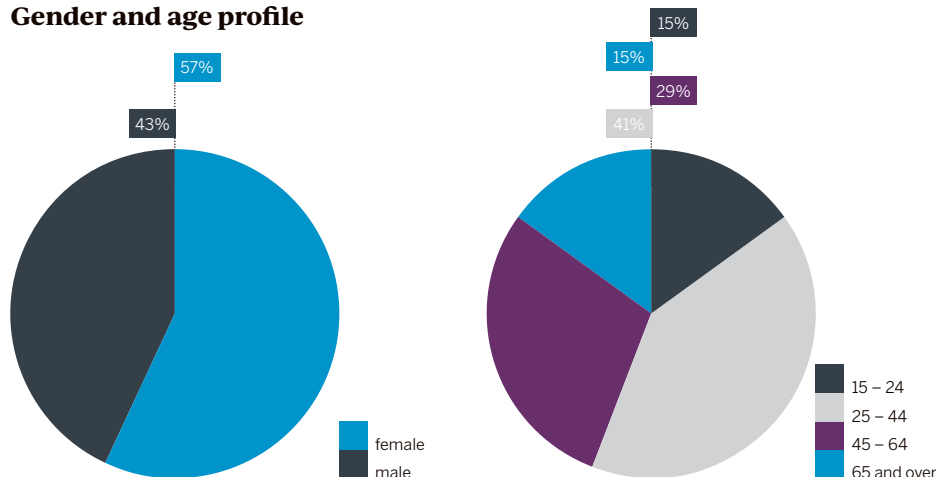
Types of customers identified by businesses



How customers get to the Angel



Gender and age profile



Contact us:

+44(0)20 7288 4377
christine@angel.london
 Angel Business Improvement District Ltd,
 106 Islington High Street, London N1 8EG

Twitter: @welovetheangel
 Facebook: angeldotlondon
 Instagram: angeldotlondon