

Welcome to Inside Angel

Welcome to our latest edition of Inside Angel, giving you essential information about the Angel Business Improvement District and how angel.london supports you.

As we move towards Christmas, such a key trading period for many in the Angel, I have been heartened by the results of our Annual Business Survey (page 8) showing that there is a still optimism at the Angel. Over three quarters of businesses expect to maintain or improve performance in the coming year and over 15% of businesses have opened in just the last two years.

The vast majority of work that we do at angel.london is about collaboration, from the joint working group of the Angel Community Security Zone (page 3), through to the potential reduction in Business Rates for those who attended our latest advice session (page 5).

We have assessed our progress over the past six months against the objectives set out in our last Annual Review and I am delighted to say that we have achieved, or are well on the way to achieving, the things we have promised covering our four key principles of Safer, Cleaner, Brighter and Stronger.

Our dedicated Angel Police Team, funded by angel.london, continues to achieve excellent detection rates and, as promised, has increased the number of non-emergency reassurance visits and training sessions to businesses across the Angel. Under Cleaner and Brighter – new pavement works have been completed, new bins installed, we've purchased more bike planters and hanging baskets and are soon to launch our halo card offer scheme for all workers.

Finally, I was delighted to be able to support the Centre for Ageing Better (that is based in the Angel Building) by participating in their latest photo-shoot of older people in the workplace. See my photo, above right.

If you would like to get in touch, please call me or the team on 020 7288 4377 or email me at christine@angel.london.

I wish you a successful lead up to Christmas.

Christine Lovett

Christine Lovett,
Chief Executive



halo, the angel.london offer scheme, launches

We are delighted to launch 'halo', our new offer scheme for ALL workers at the Angel.

Workers can apply online at www.halocard.london for a FREE halo card that gives access to special offers, bonuses and treats from businesses across the Angel participating in the scheme.

www.halocard.london features offers covering food and drink, shopping and entertainment that halo cardholders can take advantage of by showing their halo card at the appropriate venue.

If you want to promote yourself to the local workers market by supplying an offer for the halo scheme, please email john@angel.london.



The angel.london offer scheme

PHONE THIEVES TARGET THIS AREA



Met Police launch 'BE SAFE' campaign

September saw the launch of a new campaign, 'BE SAFE', by the Metropolitan Police to highlight the issue of theft, often by thieves on two wheeled vehicles.



Members of the Angel PubWatch Group with Sgt Neil Fraser of the Angel Police Team (far left)

Criminals use scooters and bikes to snatch phones and valuables, often riding up behind their victims and mounting the pavement. They target busy streets, tube and bus stations. The police are doing all they can to arrest these criminals, but it is important to spread the word about how you and your colleagues can help to protect your phone and valuables by following three simple steps:

- **Be aware of your surroundings** – use your phone away from the roadside, ideally near a wall so that it's harder for thieves to snatch
- **look up, look out** – be aware of your surroundings
- **protect you phone** – activate its security features.

Whilst snatch thefts by criminals on mopeds and bikes have reduced in the Angel over the last year, this issue is still very real and Islington is one of five trial boroughs for the campaign.

Campaign awareness posters have gone up around the area and our Angel Police Team (funded by angel.london) has been working with businesses, including the Angel PubWatch group, to promote the campaign.

All businesses are encouraged to display the campaign posters in their premises; whether it's a staff room, window or toilets. Posters can be downloaded from www.angel.london

If you would like copies delivered or would like to host a free mobile phone security 'pop-up' session run by the Angel Police Team at your business, please contact christine@angel.london

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Delegation from Sweden visits the Angel to learn about our unique collaboration with the Met Police



Last month a delegation from the Swedish Police and Stockholm BID visited the Angel to learn how angel.london, businesses, the Angel Police Team and the Met Police collaborate to reduce crime and ensure the safety of all those in the Angel.

Representatives from businesses, transportation services and local government officials joined the senior figures from the Police and BID on their three-day trip to the capital. The Angel was chosen as a key part of their itinerary given our leading position in developing and maintaining a dedicated Police team for our BID area.

During their day in the Angel, the group heard presentations from us on our development from a town centre group to a fully formed BID, from Detective Chief Superintendent Simon Rose on national crime trends and solvability, Paul Burke from Business Design Centre on the Angel Community Security Zone and Matthew Crawford from After Noah on how local businesses work with the Police and BID.

The visit also gave us the opportunity to speak directly with our counterparts to share ideas and learn from one another.

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Spotlight on the Angel Community Security Zone



Angel Community Security Zone working group

The Community Security Zone is a working group made up of representatives from the larger employers at the Angel supported by our dedicated police team, working with the Met Police Counter Terrorism Unit.

The group, Chaired by Paul Burke, Head of Security and Health & Safety at the Business Design Centre, meets quarterly to discuss security matters and ensure emergency plans are in place should a major incident occur at the Angel.

This working group is vital to ensure the safety of all working and visiting the Angel.

There is plenty of free support to help you and your colleagues in keeping safe from terrorism and other major threats. If you would like to host a free training session for your staff from the Met Police Counter Terrorism Team, please contact Christine on 020 7288 4377 or at christine@angel.london

General advice on staying safe from terrorism can be found at: www.met.police.uk/advice/advice-and-information/t/terrorism-in-the-uk/staying-safe-from-terrorism/



Angel Police Team continue to achieve excellent results

Our dedicated Angel Police Team continues to set a great standard in terms of detection rate for crimes reported to officers.

In the first six months of 2018 the team had a detection rate of 41%; this remains much higher than the Met Police average.

Between January and June this year 232 crimes were reported to the Angel Police Team, 96 of which have been successfully detected to date. This compares to 263 / 110 for the same period last year.

Don't forget that the Angel Police Team can offer free security training in your business for you and your staff. Sessions can be tailored and delivered at a time convenient to you.

If you would like to book a session please contact christine@angel.london

Four years in jail for burglar who targeted Angel pubs

Dean Frances Maher, also known as Paul Maher, has been sentenced to four years and four months in prison after pleading guilty to seven counts of burglary. Maher carried out a two month long series of burglaries, including three pubs in the Angel.

Our Angel Police Team worked in conjunction with colleagues in the City of London Police to bring Maher to justice. The team also worked with licenced premises to obtain and collate CCTV evidence and witness statements that were key in securing a prosecution.

A great result, once again showing the value of our Angel Police Team!

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PC Craig Arnott (left) from the Angel Police Team with a member of staff from The Old Queen's Head.



SAFER

CLEANER

BRIGHTER

STRONGER

Insideangel

Funding success for the Angel to reduce waste journeys

With a cleaner Angel being one of our key priorities, we are delighted to have been successful in our application to receive funding from Transport for London to install waste compactors in Chapel Market.

Our successful bid, led by Mark Turner, angel.london's Environmental Programme Manager, means the Angel will receive £40,000 to install to the compactors as part of TfL's 'Healthy Street Fund for Business'. Our innovative scheme was one of only six to receive funding.

The compactors will reduce the number of waste collections required from Chapel Market, freeing up the street for shoppers and subsequently helping businesses and traders. The compactors are scheduled to be in place next year.



Mark in Chapel Market

Keeping the Angel's pavements clean and clear of dirt and gum



The Angel has two new 'weapons' in its armory to ensure pavements around the BID are kept as clean as possible.

Our clean team has access to a brand new mobile pavement washer that has already been out and about on the streets of the Angel. The new machine is one of the best of its kind and can 'deep clean' pavements using high-powered



water jets and brushes. The machine is able to remove spills on pavements including oil and other sticky residues.

Additionally, Islington Council has invested in a brand new pavement gum remover. Looking a little like something out of Ghostbusters, the power backpack and wand is perfect for spot removing gum from pavements. It's a real 'Gumbuster'!

Workplace training and development opportunities for 16-19 year olds

In preparation for Technical level qualifications (Tech level), 16-19 year olds across the country are being placed in 'Business on Industry' placements.

Placements last 45-50 days spread over the course of the academic year and students combine placements with their studies. Businesses find it useful as students work in their chosen study sector and provide a valuable resource for projects and day-to-day operations.

If you are interested in getting involved, please email Teresa Esan at teresa@teakassociates.co.uk



SAFER

CLEANER

BRIGHTER

STRONGER

Insideangel

Heritage street signs restored and repainted

Several of the street signs in Camden Passage have been restored and repainted to give visitors the best impression of the Angel.

The restoration work was commissioned by angel.london and carried out by skilled craftsmen. The distinctive black, white and red signs not only show people where they are, they also provide a great 'photo moment' for visitors.

Funding for the restoration of the signs came from the Thames Water Community Fund that was set up following the major flood in Camden Passage in 2016.



Free Business Rates advice session success

Last month saw the second in our series of free Business Rates advice sessions for BID levy payers. The session was run in conjunction with the Business Rates Department at Islington Council.

Those who attended received personal expert advice on all matters relating to Business Rates, particularly on how to appeal if they felt that their rates were wrong. One attendee was even able to check their rates during the session itself and realised immediately that they had grounds for appeal.

More sessions are planned around the BID area in the coming months. If you are interested in attending a future session, please contact mark@angel.london

Pointing the way outside Angel underground station

At angel.london we're always looking for ways to support our businesses and one thing we want to ensure is that visitors to the Angel get to where they want to go.

To assist this, we've added directional signage to the large square planters outside Angel underground station. The distinctive vinyl signs point the way to Chapel Market, Camden Passage, Sadler's Wells and the Business Design Centre.



Silver for angel.london at London in Bloom 2018

angel.london won Silver at this year's London in Bloom Awards in the BID category.

The judges particularly praised our collaborative work with RBS to replant the inner courtyard gardens at Regent's House to make it into an "urban oasis". The RBS courtyard gardens are open for all to enjoy between 8am to 4pm Monday to Saturday.

There was further success for the Angel at the Awards as Islington Gardeners and Duncan Terrace Gardens both received Silver Gilt in the 'City' and 'Small Park of the Year' categories respectively.

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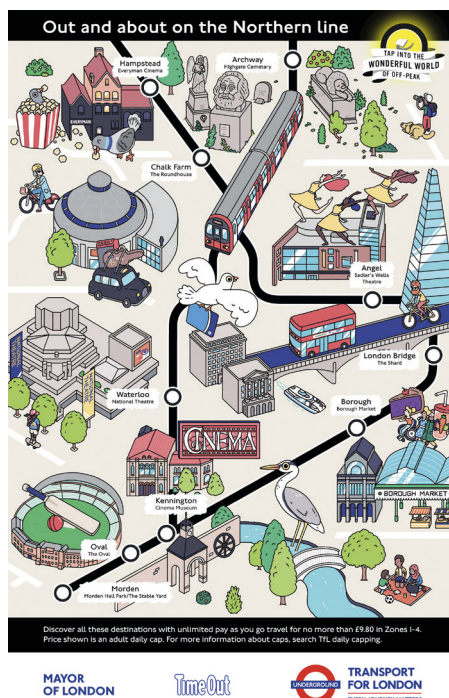
Angel featured in TfL's marketing campaign

Through our close working relationship with TfL, we are delighted to get the Angel included as a featured destination on the Northern Line in their latest marketing campaign.

The campaign, **'Tap into the wonderful world of off-peak'**, encourages Londoners and visitors to explore different parts of the capital to participate in cultural activities and discover 'hidden gems' outside peak travel hours. Colourful hand drawn posters have gone up across the London Underground network showcasing different things to do on certain stops of each line; Angel is represented by a depiction of Sadler's Wells.

Working in conjunction with TimeOut, TfL has also created an online interactive map of cultural highlights (both well known and not-so well known) of London - www.timeout.com/london/things-to-do/the-cultural-tfl-map

If you are a venue and want to potentially get listed on the map go to www.timeout.com/getlisted



Fun-packed mini festival in Camden Passage a success

Saturday 22 September saw the first 'Camden Passage End of Summer (mini) Festival'. Organised by angel.london and businesses within the Passage, the event treated visitors to music & entertainment, charity raffles and lots of free samples and giveaways.

Despite the rather inclement weather, the event was a success with extra visitors coming to the Passage to enjoy the activities on offer. The mini festival was featured in TimeOut London and The Londonist as well as local media.

The Mayor of Islington, thoroughly joined in the fun atmosphere of the day by posing for photos with visitors and was delighted to be able to meet so many business owners and traders. The event was funded through the Thames Water Community Fund that was set up following the major flood in the Passage in 2016.

We would like to thank all of the businesses and traders in the Passage who participated in the festival, which we hope will become an annual event.



Welcome to our new businesses

We are delighted to welcome these new businesses to Angel

Chick'N'Sours

62 Upper Street

www.chicknsours.co.uk

Upper Street's newest eatery is the latest branch of the hip fried chicken restaurant chain.

Sir Plus

49 Camden Passage

www.sirplus.co.uk

Beautiful menswear store for this clothing brand that uses surplus fabrics (hence the name!).

PONG London

156 Pentonville Road

www.ponguk.co.uk

Cocktails and interactive 'beer pong' tables combine at this new venue on Pentonville Road.

CeX Entertainment Exchange

36 Chapel Market

www.uk.webbuy.com

A place to buy, sell and exchange a range of technology and entertainment products.

1251

107 Upper Street

www.1251.co.uk

New restaurant led by Head Chef James Cochran with dishes inspired by Cochran's Scottish and Caribbean heritage.

Oseyo

15 Liverpool Road

www.oseyo.co.uk

A little slice of Seoul has come to Liverpool Road in the form of this Korean food mart.

Angel Spa

46 Chapel Market

www.angelspa.co.uk

A new beauty salon on the corner of Chapel Market and Liverpool Road offering waxing, eyebrow threading, manicures and more.

Spiced Dry Rum Club

(upstairs at Laki Kane)

144-145 Upper Street

www.lakikane.com

This new rum making experience is the pinnacle in rum making discovery. Create a bottle of your own flavoured rum!





Fairs and shows for the Festive Season!

Looking for some inspiration for gifts or a night out in the Angel to get into the spirit of Christmas? Well, our venues have plenty on offer over the coming months...

Business Design Centre

Country Living Christmas Fair
7 to 11 November

Whether you're looking for unique gifts that you won't find on the high street or handcrafted decorations for the tree, you'll find everything you need for the perfect festive celebration under one roof at the BDC.

Sadler's Wells

Matthew Bourne's Swan Lake – New Adventures

4 December to 27 January

Swan Lake returns to Sadler's Wells with a fresh look for the 21st century. Swan Lake is best known for replacing the female corps-de-ballet with a menacing male ensemble and Bourne's interpretation is a powerful and contemporary show for our times.

King's Head Theatre

The Boy Under the Christmas Tree

11 December to 5 January

What would you do if you found a handsome young man almost naked under your Christmas tree? This is the dilemma that faces aspiring comedian Lawrence Bennett when he wakes up on Christmas morning after a bad gig and with a king-size hangover.

Buttons: A Cinderella Story

23 November to 5 January

Charles Court Opera return for their twelfth dazzling, delightful and downright hilarious boutique pantomime. This year they've turned one of the best loved fairytales of all time upside down and sprinkled it with extra special mischief in their brand new production of Buttons!



Dates for your diary

Remembrance Day Parade & Service

Sunday 11 November – Islington Green

Angel Day

Saturday 17 November – Across Angel

Christmas Craft Fair

Friday 23 November – Claremont Project

Little Angel Theatre

Finding Santa

16 November to 24 December

Following on from the hugely popular 'Santa's Little Workshop', Little Angel Theatre once again brings to life magical puppetry in this brand new interactive Christmas adventure for all the family.

Angel Day and Christmas lights switch on

This year's Angel Day will be taking place on Saturday 17 November.

Throughout the afternoon and early evening, celebrations across the Angel will include musicians, carol singers and entertainers doing 'pop-up' performances at locations including Chapel Market, Angel Underground Station, Upper Street and Camden Passage.

Islington Fire Station on Upper Street will be open for the afternoon, providing a space for families to enjoy a range of fun activities.

The Christmas lights switch-on across the Angel will be coordinated with the Angel Central shopping centre and will take place at 5pm. Angel Central will be hosting entertainment and 'special guests' throughout the afternoon including Santa himself (and his elves)!

We have once again invested in our seasonal lighting programme across the BID area to ensure that the Angel sparkles brightly throughout the winter period.

If you have anything planned to coincide with Angel Day, please let us know at christine@angel.london or on 020 7288 4377 and we will be happy to help promote your activity.

Can you make the Claremont's Christmas lunch dream come true?

Could your business support this local charity by helping to make their Christmas lunch party dreams come true this year?

The Claremont Project, based in White Lion Street, is a creative arts and wellbeing centre for people aged over 55 living in Islington. The Claremont aims to reach particularly isolated members of the community with weekly activities.

Each year The Claremont puts on a Christmas party and buffet lunch for around 80-100 of its members to bring them some festive cheer.

This year's lunch and party is scheduled for Friday 7 December at 1pm. However as a local charity they rely solely on donations and assistance to make this party happen... The Claremont are looking for donations of ingredients that make up a Christmas lunch from turkey to sprouts, apple sauce to Christmas



puds, mince pies to chocolates and fruit juice to 'bubbly' (it is Christmas after all!).

If you can't offer ingredients, could you donate those things that make a Christmas meal special - crackers, table gifts, decorations, flowers, tablecloths or napkins? Or how about a loan of plates, cutlery, utensils, cups, glasses or bowls?

Finally, if you are a business with catering facilities could you help out by preparing and cooking some of the food for the day? The catering facilities at The Claremont are very limited so they would love some assistance!

If you could help make Christmas better for older Angel residents, please contact Amanda Bates, Programme Development Manager at The Claremont at amanda.b@claremont-project.org or via 020 7837 3402.

Angel Business Survey 2018

In July we commissioned The Retail Group to undertake our Annual Business Survey of the Angel. Thank you to all the businesses that participated; the results really do help shape our work. On this page we've shown some of the results in 'infographic' form; further results will be included in future editions of Inside Angel. The full survey results are available to download from www.angel.london/our-angel/publications

Contact us:

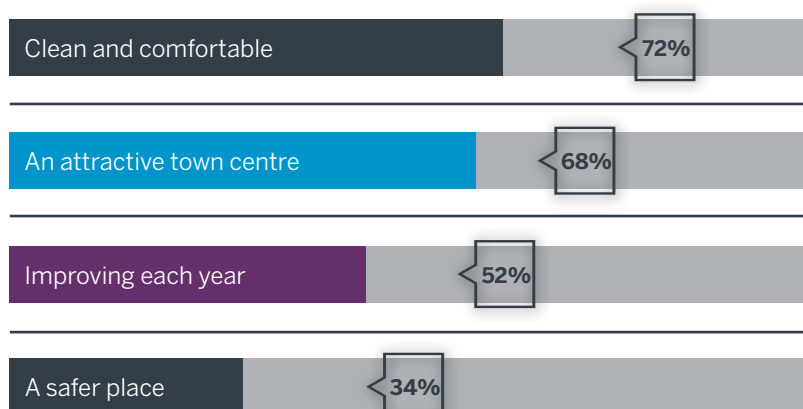
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Priorities for angel.london



Businesses who believe the Angel is...



Best aspects of the Angel

