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## NEWS

The newsletter from  
Angel Business  
Improvement District



Our new cameras will be joining these - keeping the Angel safer

## Smile, you're on (even more) cameras

**We've secured the money for two more CCTV cameras in Upper Street that will make the Angel even safer. They will be installed this winter near the corner of Gaskin Street, joining our other nine cameras and will mean all of Upper Street in the BID area is covered.**

But it's been a battle to get them. We've campaigned for over a year. Businesses asked for cameras on that spot after a violent incident but because our Angel Police Team are so vigilant and doing so well keeping crime down, permission was refused.

"Securing extra CCTV has been a long struggle," says Angel Chief Exec Christine Lovett. "It was only after joining together and campaigning with local residents, faith groups and St Mary's ward councillors that we secured the extra cameras. We are grateful for their support."

"Cameras will not only help with police investigations but also act as a deterrent. The Angel must be as safe as it can be for all of us who work, visit and live here."



A sparkle in the cool night air - Angel Christmas lights

## There's a twinkle in the air....it's the Angel Christmas list

**Start stirring the festive spices into the mulled wine because our late night shopping event at Angel will be on Thursday 26 November 26 5.30pm-8.30pm. We hope your business will be part of it, offering cheery snacks and festive drinks, and enticing special offers. Let us know you're in, and we'll publicise you and any offers in our next newsletter and on twitter @welovetheangel**

Expect a late night and something extra special in these shops **Penhaligons, Angelica Retreat, Home & Pantry, Angelica Bridal, CoffeeWorks Project, RBS Bank** (now open till 9pm), **Gorilla Perfumes, L'Erbolario, Smug, Fara Charity Shop, After Noah, Colibri, Waitrose** and many, many more.

Our lovely Christmas lights will be dazzling again by then. We're having a big all-Angel switch-on Saturday 21 November at 5pm by those kings and queens of sparkle themselves, East London's finest pearlies. It's all happening at Angel Central.

Oh - and the other good news is we're holding a top quality Christmas Market on Islington Green from 4-20 December to attract festive shoppers to the Angel and hope all our businesses, shops, bars, restaurants, and cafes will benefit.

The increasingly popular Annual Islington Menorah Lighting will take place on Sunday, 6 December at 5pm on Islington Green. There will be family activities until 8pm.

## Zoom in

Angel Police Team have been busy zooming in the cameras on parts of Upper Street to get the clearest pictures of suspected muggers and thieves. Don't forget to log in to our Angel Crimefighters website to see if you recognise anyone who might have committed an offence on your premises. This really is a quick and efficient way to share intelligence about the latest goings on - call the police team hotline for a login.

CCTV images can make all the difference in keeping our streets safe. Angel Police Team need the clearest CCTV footage possible to secure convictions against criminals. We do encourage all businesses to make sure your internal CCTV is the best quality you can afford, that your staff know how to use it and download images, and that the camera lens is cleaned regularly.





## Prams & Purses

No, it's not the name of a trendy new bar, but a warning not to leave your shopping or handbags hanging over the back of your pushchair or they may be stolen. Angel Police Team are investigating a number of purse and wallet thefts from people while they were distracted in shops. Always keep your bag on you, not on your pushchair.

## Recycle it. Save £££s

**Are you recycling with us? There's no excuse not to when you see the figures.**

Our six free recycling services are saving businesses a total of £7,000 per month. We're filling three lorry loads a day – if everyone was using different companies, at least six extra lorries would be stopping and starting around the Angel every day. The pollution...

And don't forget our furniture swapshop. These businesses haven't...

"What a great service. Quick and efficient, and the team are the easiest guys to deal with. Not only do I save money getting rid of things we no longer need, but it's going to a good home," says Edmund Dobney of **Toni & Guy** hairdressers.

"angel.london's recycling team have saved me a fortune, and a lot of inconvenience by taking away unwanted shop furniture," says Marti van Wyk of **Kemble Jewellers**. "They cleared stuff quickly and easily, didn't waste a second until it was all done, and were cheerful. What a brilliant service. Thank you!"



## Bright lights of St Mary's

The clocks going back really does mean the start of winter but there are consolations - the lighting up of the trees outside St Mary's Church in Upper Street for one. The pea lights in the nine trees stay sparkling from October till March, thanks to local businesses responding to our appeal two years ago to brighten up the area for businesses and make it safer for residents. angel.london members not only generously bought the lights but also pick up the electricity bill.

## All in a day

Thursday is the new Friday. There are more people out in the evening after work 6-7pm at the Angel on Thursday than any other day say figures from our recent footfall survey. So if you're planning an evening promotion, that's your time.

## Enduring power of landmarks

**It's (more or less) official - the lovely turretted Co-op bank building and its beautiful but graffitied neighbour the former Angel Picture Theatre have been saved from the wreckers ball. TfL have re-located their Crossrail2 focus to the other side of Islington High Street.**

It looks very likely that the Crossrail2 station will be built on the site of **RBS Bank**, TfL planners confirmed at their recent meeting with angel.london businesses.

The proposed £27bn link between Surrey and Hertfordshire will follow plans for the Chelsea to Hackney line and thread its way carefully up from Euston between the British Library cellars, reservoir in Claremont Square, the basements of recently built developments on Pentonville Road, the back of Chapel Market along White Lion Street, with the station entrance right next door to the tube. It will open in 2030, run 30 trains per hour in the three-hour peak time in both directions, carrying 270,000 people.

"TfL has done the decent thing, listened to all our objections, and decided not to demolish the listed buildings everyone loves," says architect and angel.london board member David Gibson. "We're still in what they call the 'safeguarding' process where they're considering plans and nothing is fixed, but the design process is starting shortly so there is no change expected."

Says Christine Lovett: "We shall be looking very carefully at pedestrian and traffic flow, and seeing if this is an opportunity to improve the current crossings on City and Pentonville Roads. It's our job to make sure that businesses benefit at every stage." "We're delighted to hear local landmarks won't be destroyed but anxious that TfL are sensitive to the interests of businesses at the Angel."

For a copy of the Crossrail 2 presentation TfL gave to businesses, contact [christine@angel.london](mailto:christine@angel.london)

**PS Thanks to Double Tree by Hilton Hotel Islington for generously hosting our TfL event, and providing delicious refreshments.**





Angel Central Manager Lynne Glover

# Angel Central manager outsmarts phone thief

**Angel Central manager Lynne Glover is a hero in her friend's eyes after her quick-thinking foiled an attempt to steal her expensive smart phone from a pub table, and it was all down to a bit of advice from Angel Police Team.**

They'd warned her, just like they keep warning us all, to keep an eye out for anyone approaching in a café or bar with a paper over their arm.

"It was shocking – and over in an instant," says Lynne, who was meeting a friend for a drink in her local pub when the incident happened. "She'd gone to the bar and left her phone on the table. The man appeared, held his magazine over the table, mumbled something to me and then quickly snatched up the magazine.

"I vaguely remembered our police team mentioning this had happened and before I knew it I'd grabbed his hand, and my friend's phone fell out. I don't know who was more shocked – him or me."

We think everyone needs to take advantage of the free advice and support offered by our friendly Angel Police Team. It could save you being a victim of so many crimes.

After security sessions with the team, I am careful about using my phone outside the tube, watchful when I have to speak on it in the street, and very wary about internet security," says Lynne.

Angel Police Team will be making appearances as part of RBS Bank's free security sessions on how to spot and stop online fraud. Don't be a victim of scammers, don't expose yourself to the risk of losing money and the anxiety of trying to get it back. Watch this space for dates....

NB Our local branch of **RBS** (who will become part of Williams & Glynn in 2016) invites all angel.london members to go along and meet them, and see what services they're offering for business customers on Tuesday 3 November 5-6pm. For a start, they're extending opening hours to be more helpful to business - Mon, Tues, Wed & Fri 8am-6pm, Thurs 8am-7pm, Sat 10-2pm. There will be no cash service.

Seen the greetings cards outside the **Japanese Gallery**? They're hilarious! And it's not just people in Camden Passage who think they're amusing - Harrods, Fenwick's and WH Smith love them too. All designed by gallery owner David Wertheim.

## Parking plans provoke a powerful response

**We are delighted to confirm that after HUGE opposition from businesses and residents at the Angel, the council have scrapped their plans to extend parking charges to seven days here.**

Their two-month summer consultation over plans to cut free parking sparked an immediate and angry reaction from almost every angel.london member, Chapel Market traders, business associations, faith groups and residents fearing this would harm trade and damage our lively economy. They reacted with a barrage of letters, petitions, leaflets, online protests, stories in the press, and heckling councillors. Thankfully Islington Council has listened to the people and will shortly confirm their decision.

"Thank goodness the council has seen sense," says angel.london Chief Executive Christine Lovett. "Many businesses anxiously feared for their livelihoods but the benefit of the process is that all communities at the Angel have come together for the common good, recognising shared goals and interests of a united town centre. The voice of businesses has been heard – it's brilliant how much passion the Angel inspires in people."

There will be a formal vote at Islington's next Full Council meeting.



## It's a question of loyalty

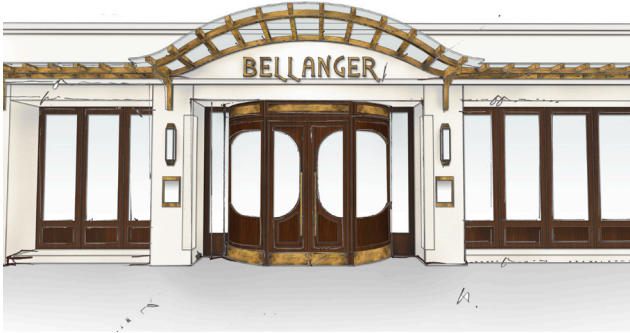
So if you're not one of the 3,000 Angel people busy swiping your Angel Swipii card at lunchtime and stacking up the loyalty points, then why not? Email us for a stack of cards for everyone in your office and get saving money every time you spend. Your favourite Swipii businesses

**Pizzeria Oregano // Cuppacha // The Old Red Lion // After Noah // 5 Star dry cleaners // Chilango // Tenshi // Snappy Snaps // Radicals & Victuallers // Angel Inn // Angel Deli // Rayshack // Tatami Health // Brewhouse and Kitchen // Chana chemist // Neal's Yard**

Download the app at [www.swipiicard.com](http://www.swipiicard.com) and you can grab loyalty points as you eat, drink and shop all over London

## We're the IN crowd

It seems that angel.london is THE business improvement district to be in. A number of businesses just outside the BID are now paying to become voluntary members. They're keen to be part of our cohesive business community and want to save money using our services. New members include **White Stuff, Spice Shoes, The Lexington pub, Meat People, The Old Queen's Head, The Wenlock & Essex, Surya Bar** and **The Winchester**.



## Ta-da!

**A new grand café-brasserie will be opening soon on that lovely spot on Islington Green, next to Waterstones.**

**Bellanger** (above) is sister to the delightful art-deco Wolsely in Piccadilly and will serve a relaxed all-day menu with French overtones, from early breakfasts to late dinners. Mmmm...looking forward to early December...

## It's bloomin' gold again...

**Islington has won London in Bloom's Gold award for Borough of the Year and it's no small thanks to us, says the council.**

Says Islington's Parks & Open Spaces Manager Andrew Bedford: "By providing hanging baskets in the BID area, and the enhancement of the public realm with additional cleansing, also year round events angel. London has made a key contribution to this amazing award. Business involvement is key to success in London In Bloom and the partnership between Islington Gardeners, the council and BID businesses helps us achieve that."

## Showing off!

**What would Victorian music hall stars Marie Lloyd and Champagne Charlie say knowing today's bright young things were following in their footsteps, treading on their boards? Well, not boards exactly. More concrete. The unfinished site of the former Collins music hall on Islington Green (and very much home to a new theatre, we hope) was put firmly back on the London stage in Fashion Week by designer Henry Holland who attracted all today's A-listers to his show.**

He shipped in tons of sand for his desert island-themed show which attracted the likes of Alexa Chung, Poppy Delevingne, Daisy Lowe, Nick Grimshaw and DJ Leigh Lezark. Let's hope builders can make use of all that and turn the building into the heart of Islington's theatreland.

## NEWS

## How to best help the homeless

**It's easy to say don't give money directly to the homeless, but how ARE we supposed to help them?**

We've been working with local charity The Pilion Trust who raised almost £2,000 on World Homeless Day busking and sleeping out near Angel tube. They were raising awareness of how best to help vulnerable people improve their lives and live independently.

"Thanks Angel businesses for all your generosity," said Pilion Trust CEO Savvas Panas. "We were supported by angel.london, **RBS**, the **Business Design Centre** and **Angel Police Team**. The event was a huge success - loads of people came forward to volunteer their services, some to ask advice, and most importantly, fourteen hidden homeless young people came to us for help."

It's our Angel Police Team policy not to simply move rough sleepers on but refer them to Pilion for outreach services and shelter.

Find out more or make a donation by calling 020 7700-2498, emailing [savvas@piliontrust.org.uk](mailto:savvas@piliontrust.org.uk) or go to Just Giving [www.justgiving.com/piliontrust/](http://www.justgiving.com/piliontrust/)



**Bella Italia** – bubbly Italian pasta, pizza and grill on the top floor of Angel Central  
[www.bellaitalia.co.uk](http://www.bellaitalia.co.uk)



**Dirty Martini** – cocktail & late night bar 30 Upper Street  
[www.dirtymartini.co.uk/islington](http://www.dirtymartini.co.uk/islington)



**Mobile Phone Repair Doctor** – 31 Chapel Market



**Gallery5** – independent fashion and lifestyle store featuring new European designers 309 Upper Street  
[www.gallery5london.com](http://www.gallery5london.com)



**Chinese laundry** – kitsch and inspired by Chinese family life and food, where dishes take time and heart, and are twice or triple cooked. 107 Upper Street  
[www.chineselaundryroom.co.uk](http://www.chineselaundryroom.co.uk)

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Small things...chairs from **London City Smiles**... crockery from the **York pub** recycled to local charities...furniture clearance from **Tony & Guy** and **Kemble Jewellers**....out of date brochures from the **Almeida**...big cardboard clearance from **Tangible Benefits**...six chairs from **Bolt Burdon**..... flytipping from outside the **York pub**....IT equipment from **Medical Architecture**....office supplies from **Snappy Snaps** and **Into Film**