



NEWS

The newsletter from
Angel Business
Improvement District

Begging - the question, give or not to give?

You may have noticed an increase in beggars and people sleeping on the streets at Angel. They are attracted here because people are so generous with their donations. The Angel Police Team say it's not good to give them money - it's likely to be spent on drink and drugs and doesn't help them at all. Islington Council's outreach team has confirmed that all the individuals are known to them and have been offered appropriate support.

If you wish to help, contact local homeless charity St Mungos on 0203 856 6000 or buy the Big Issue. More at www.islington.gov.uk/policing-safety/how/working-with-the-street-population



Our cheery and popular recycling team will be Angel Ambassadors from February - making the Angel a better place for us all. Left to right are Sam, Damion, Rhys and Ash

New year, new recycling times – why and how they're changing

In order to make the streets cleaner and more accessible, Islington Council is changing the times that waste can be put out for collection across the borough. This applies to all business waste - regardless of which contractor you use - and our recycling too.

The changes will start from **Monday 6 February 2017**. The new time for businesses putting out waste or recycling in all streets will be 6-7pm. This is the **ONLY** time you can leave your rubbish out without getting fined.

If your waste/recycling isn't collected by angel.london or Islington Council's Waste Management Services, **please make sure your waste contractor is aware of the new times as soon as possible**. They must collect your waste then.

Our angel.london paper and cardboard recycling will be collected in the evening by Islington Council – instead of during the day by our team. The good news is that we are able to extend this popular free service to SEVEN days a week.

We will continue to provide you with free recycling bags and labels. All that's changing is the time you put out your recycling for collection. Put everything out together in the place you usually put your waste. To make sure the council collect it, all our recycling **must** be labelled with our stickers or in the bags or you could be liable for a fixed penalty notice.

Our bespoke coffee, furniture and special collections **will** continue during the working day as these items are not left on the highway. They will be collected directly from your premises. Our recycling team will be in to discuss your needs with you soon. If you already have special arrangements with the council for your waste collection, they will continue.

Please make sure all your staff are aware of when they should put your rubbish and recycling out. This will take some getting used to but it will improve the appearance of the Angel, which can only benefit us all.

If you foresee any problems, please contact us now. We will do our best to make sure that the new service works seamlessly for you.

Delighted to announce that we've been awarded Purple Flag for the third year running which means the Angel is a well-managed, safe and diverse night out.

Angel Ambassadors

Oh no, we hear you cry! Does that mean our popular recycling boys will only be working after dark when everyone's gone home? Not a bit of it! In fact you will be seeing more of Rhys, Damion, Sam and Ash.

By negotiating a new and better deal with the council (for the same price) to collect all the Angel's rubbish and recycling in one go, we have freed up the boys to become the friendly faces of the Angel.

They will still be doing some bespoke collections, but mostly they'll be keeping you informed about what's going on, and greeting visitors to the area. They will be inspecting the area for environmental issues every morning, and reporting faults and problems to us, or those responsible. They will also be working closely with the Angel Police Team, responding to security concerns.

Angel waste/ recycling times

6-7pm

all streets (including Upper Street) angel.london recycling & all business waste.

Put our free angel.london recycling where you normally put your business waste.

12 midnight-1am

Upper Street only – angel.london recycling & all business waste.

Coffee will be collected from your doorstep during the day.

If you have agreed other times with the council for your business waste, your recycling will be collected at the same time.

MAYOR OF LONDON

Message from the Mayor of London, Sadiq Khan

Date: 20 DEC 2016

Camden Passage is one of London's most vibrant streets and I am delighted to hear that with the support from local people and services, many of its businesses which were devastated by floods earlier this month, are open and trading. I have already made my views clear to Thames Water and I expect a full investigation that will ensure that residents and businesses get full compensation.

I'd urge the many thousands of Londoners looking to do some last-minute Christmas shopping or socialising this week, to go along and check out the fantastic shops, stalls, pubs, cafes and restaurant in Camden Passage which, like London, are very much open for business.

Sadiq Khan
Mayor of London

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Above: London Mayor Sadiq Khan sent us this message, we are pleased to be on his radar and will be inviting him here once Camden passage fully re-opens.

NEWS

We're publicising and marketing the Angel as a destination, and are delighted that new stores and businesses are keen to be part of it...



Katsute 100

To complement his popular sushi restaurant Tenshi in Upper Street, Joe Mossman has just opened Japanese tearoom Katsute 100 serving the highest-quality teas, cakes and desserts. But if you prefer to have your soothing tea-party at home, his intriguing boutique sells antique and designer teapots, Japanese tableware and alcoholic drinks such as sake (rice wine) and whisky (off-sales)

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Flood latest

We know everyone will join us in wishing a better New Year to all those businesses flooded out by the burst water main whose Christmases were ruined. Some won't be open for a few months yet.

However, we also know that many shops and restaurants at the Angel who weren't flooded out, did find their trade badly affected by the closure of Upper Street. You may be able to make a claim for loss of earnings.

We are concerned that Thames Water meets all its responsibilities and obligations to everyone affected and so we requested details from them about the compensation process. We did circulate this by email before Christmas but if you missed it in the Christmas rush, contact us at once.

We have been in touch with Islington Council regarding business rate rebates for everyone who was, or still is unable to open or use any part of your premises. You may well be entitled to a rebate. Apply immediately to anthony.morgan@islington.gov.uk

We will also be working with Islington Council to seek a contribution from Thames Water to publicise Camden Passage when everyone is back open for business.

Above: angel.london CEO Christine Lovett is full of praise for how our Angel recycling team and Islington Council's street teams mucked in and helped beleaguered businesses after the flood in Camden Passage: "Everyone swept and carried, brushed and hosed, and did anything they could to make things better. We can't thank them enough."

Council charging for graffiti removal but with the BID you still get it free

Graffiti – is it art or is it a crime? However clever, it's not amusing when you get to work and someone has drawn all over your business. Cleaning off graffiti is one of the services we at angel.london offer members for free - and we try our best to get rid of it the same day you report it to us.

Islington Council offers a graffiti removal service but they will charge you for it. So don't forget – call us immediately you discover someone has written on your business.

Help a heart

Have you got a defibrillator on your premises?

We want the Angel to be as safe as it can be and are making an audit of all the resources here so we can direct people where to go in an emergency. It would be good if we could put yours on our list and hopefully save a life. Call us on 020 7288 4377.

Angel tube

It'll be more of a hike than usual getting the tube because TfL are refurbishing the escalators in our favourite station until the end of August.

With a vertical rise of 27 metres (89ft) and a length of 60 metres (200ft), Angel station has the longest escalators on the underground and the fourth-longest set of escalators in Western Europe. We're presuming they'll ensure we'll NEVER to walk up...

Red hearts day

Wanna look good for Valentine's Day?

Check out this top offer brought exclusively to you by our new Boots at Angel.

WUNDER2

Valentine's Treat



Let our WUNDER2 makeup artists make you feel fabulous with a **FREE MAKEOVER** from the 13th to 14th February

FREE GIFT WITH EVERY PURCHASE

Exclusive at  Angel