# angel.london



#### NEWS

The newsletter from Angel Business Improvement District

#### Becme a fake note spotter

So our police training sessions have made everyone totally au fait with spotting counterfeit banknotes, right? And now we're all at sea with the new polymer tenner, not the mention the fiver? None of them feels real.

Come to our security session with experts from the Bank of England and our Angel Police Team to show you how to spot the dud new notes. It's at 9am on 31 October in Candid Arts Studios, 5 Torrens Street. It will last an hour, teach you all the security features of the notes, what to do if you mistakenly accept one, and is free and exclusive to ALL angel.london businesses.



### Angel Day will make it a razzle-dazzle Christmas

This year's sparkling all-Angel Christmas lights switch-on will be on Saturday November 18 when we shall be holding the first ever Angel Day.

In partnership with **Angel Central** we will be celebrating all that's good about the Angel, all our wonderful shops, renowned restaurants and bars, **Chapel Market**, and the fact that **Camden Passage** is back in business.

We are delighted to be able to reveal that Thames Water have agreed to make a contribution to new lights in Camden Passage following last December's flood which devastated businesses. Businesses have always wanted entrance features at gateways to the passage and we are hoping to install sparkling lights displays.

This means we will be approaching all landlords of buildings at the entrances to the passage for permissions to attach lights. Unfortunately we have already been refused by the owners of the building housing **Foxtons** – but we remain undeterred. We need everybody's help explaining to landlords how critical it is to the survival of many businesses that this Christmas is a success.

So on November 18 there will be a host of festive events throughout the BID area, including a countdown to the lights by Father Christmas in Angel Central, events in Chapel Market, and late night shopping showcasing all that Camden Passage has to offer. Watch this space for more details!!

## Angel is a bloomin' success – it's official!

We've just won a London in Bloom Silver to add to the environmental awards in our trophy cabinet which show just how much we all care about making the Angel an attractive place to be and how far we're prepared to go to prove it.

Bright hanging baskets, a muchloved and thoughtfully tended green, investment in flowery bike racks, and businesses doing their bit have all contributed to our success. And that's despite the roadworks which have carved up our town centre this summer.

So we'd like to give a big thumbs up to everyone who decorated their space with flowers and shrubs, those who invested in making public areas better, and particularly **Crepeaffaire** in Camden Passage who at the very last minute changed their (tasteful) plastic flower display outside for real ones. Maybe that made all the difference...

Says Andrew Bedford, Head of Islington's Greenspace who look after all our green spaces: "I would like to thank angel. london and all of the businesses who really got behind In Bloom this year. The borough of Islington secured Gold for the third year running and the involvement of businesses is vital. Congratulations to angel.london on its silver award - a fantastic result after a really challenging year at the Angel."



#### Roadworks update

The end of the roadworks is in sight! Well, that's if you can see as far forward as the first week in November...

As well as continued lane closures and bus re-routing, the bus lane will be closed for a week on Essex Road between Colebrooke Row and St Peter's Street, and there will be changes to the one way system in Islington High Street while the Camden Passage exit onto Upper Street is closed.

So by mid-November, after 650m of pipes have been re-lined, we can get back to normal...

\*The Highbury Corner end of Holloway Road will be be closed for 20 days over Christmas and NY so TfL can continue their £25m project to demolish the old railway bridge running under the roads. Details at www.tfl.gov.uk/travel-information/improvements-and-projects/highbury-and-islington





On recycling from Alison at Angel Recording Studios: "Thanks for the bags and stickers. What a fabulous job your recycling team are doing. Thanks!"

### Helping the homeless

We are all moved by the plight of homeless people, and know our caring community at Angel is concerned about the wellbeing of rough sleepers here. So our Angel Police Team have recently been making contact and finding out about their issues to help them get back on their feet and into help.

But we can all do our bit to protect them by letting homeless charity Streetlink know they are they there. Outreach workers will then visit and see what care or services they need.

It takes two minutes to tell Streetlink, and they will send you an alert when they contact the rough sleeper and also any outcomes.

Get in touch on 03005000914 or www.streetlink.org.uk

### Licensees, are you coming to Pubwatch?

Our PubWatch group has received the highest praise for being proactive, informative and well-run so you're missing out if you're missing it.

Monthly meetings are open to all licensees in the BID footprint. Network with your neighbouring pubs and bars, share experiences and incidents, and get updates from the police and Islington Council's licensing officers. And we know members find being signed up to the PubWatch WhatsApp group vital. It's run by licensees for licensees and gives live updates on issues as they happen, identifying potential trouble before it escalates.

Remember: Angel PubWatch operates a policy of banned from one, banned from all – and the safety of customers at the Angel is a priority for every licensee.

\*PubWatch chair and Ladybird bar (pictured top left) owner Habib el Debs is keen to publicise what a great night out the Angel is, so come along to the next meeting to discuss promoting your offer. Meetings are the first Tuesday of every month – contact Mark Turner 0207 288 4377 for details.



#### **The Angel walks**

As part of our commitment to wellbeing at Angel we've joined up with trained walking guides to run a series of Thursday lunchtime walks showing interesting ways to get to work from stations avoiding polluted streets, with quirky buildings and hidden features thrown in.

They last 45 minutes and cost £5pp – and are open ONLY to anyone working at an angel.london business. Meet at 1pm Angel tube.

Says Jo Lacey of Cancer Research: "Our Thursday lunchtimes have been brightened up by the excellent, knowledgeable and engaging Clerkewnwell & Islington Guides, bringing the history of Islington Angel alive with their intriguing and funny stories of the history, people and buildings – we have a whole new view of our local area."

#### **Next walks**

#### Thursday 12 October

For the People - Arrows to Aeronautics

Visit the modernist housing estate designed by the man who believed that "nothing is too good for ordinary people", the spot where a young girl had a miraculous escape from a flying arrow and consequently improved life chances for local children and the a venerable institute where the "poorer classes" acquired cutting-edge skills.

#### **Thursday October 19**

A New Lease of Life - Cargo to Construction

A brisk walk down the City Road brings us to Islington's growing Skyscraper Corridor. Discover the transformation which is changing City Road Basin from an relic of the industrial past to a place for business and leisure activities.

Book your space now by emailing christine@angel.london



#### Coffee grounds leave a bitter taste

All coffee recyclers please take note! Our cheerful recycler Rhys lost his big smile recently when he was clearing out the coffee grounds and some large shards of glass sliced his fingers. He was out of action for a week – it was painful and slowed up our service.

It isn't the first time this has happened so we're asking everyone to talk to their staff and make double sure this doesn't happen again. The grounds are emptied by hand so knives and glass that accidentally slip in MUST be removed before you put the bags out.



Won any industry awards, national recognition? Tell us and we'll feature your business in our newsletter.

### A step in the right direction

It's not just activity trackers that measure footsteps – we do too. We're now counting footfall at various locations in the BID boundary and will publish our figures every newsletter.

The week beginning September 11 saw a total of 502,461 people passing the monitors on Upper Street, Islington High Street and Chapel Market. So that means 5.2% more visitors than the week of September 4 (477,410) and 1.9% more than in August.

Do you want to know how many people pass your shop? We're paying for ten more monitors and will install them on a first come, first served basis. All you need is a plug point and power supply near the front of your premises. Call us to book yours on 020 7288 4377



# Festive exclusive to angel.london businesses

The DoubleTree by Hilton Hotel on Pentonville Road is offering 10% discount on all your Christmas packages booked by October 31 2017. These include Christmas Lunch, Afternoon Tea or three-course dinner and disco. They've also got an outdoor winter terrace.

Get in touch with the Christmas Team on 0207 282 5313 or email islington\_conference@ dtislington.com

# Booked your anti-terror or anti-crime training sessions yet?

Staff at the Old Red Lion have – and say it's already been hugely beneficial.

"As well as engaging our whole work force, and giving them an understanding of the broader issues around crime and terrorism, the session has given us some excellent ideas about how to make relatively straightforward changes to greatly improve the safety of our premises and awareness of staff," says **Old Red** owner Damien Devine.

"The training was very, very useful and well delivered. We would wholeheartedly recommend this training to businesses of all sizes. Book yours immediately!"

Sessions are free to all angel.london businesses and delivered by our police team and anti-terror experts. They can be tailored to your particular business, your sector, and last 1.5 hours.

Subjects include local counter-terror advice, banned criminals, plus personal security issues such as avoiding phone snatches, self-defence, and treating acid attacks. The Angel Team also stress the importance of communicating quickly with other businesses by signing up to your sector of our WhatsApp groups - Shops, Counterterror or PubWatch.



#### **Cleaning our air**

Cutting down on pollution is a no-brainer, particularly at a busy place like Angel. If we all make a small change, it will have a big effect on everyone's health and wellbeing. Here are some ideas to think about

- encourage your staff to walk, cycle or use public transport for work.
  We have installed bike racks (including new flowery ones) to make it easier to park
- working with local walking guides to show people working at Angel the most interesting ways to walk here, with quirky buildings and hidden features, gastro and cultural tours (see page 2)
- join the 270 BID businesses using our Angel-wide free recycling and reduce waste-related traffic by six lorries a day. That means less pollution and less congestion. What's not to like?
- personal mail accounts for 40% of deliveries to the office. Collect your online orders in local branches of your favourite stores
- smaller businesses sign up to become click & collect points and attract new customers
- check out the handy collection points at Angel, such as these outside Islington Square (below). Also Angel Central, Sainsbury's stores in Liverpool Road and Upper Street, the Shell petrol station in Upper Street, and N1 Grill in Chapel Market
- companies such as RocketSpace, Expedia and Cancer Research have installed them for staff personal deliveries. Could you?
- talk to your company/courier about parking properly and switching off the engine, rather than leaving it idling. We have created more parking for deliveries at the Angel end of Upper Street, or extra delivery hours in bays near St Mary's Church





#### It's horrible...it's scary...book it!

**Congratulations to theatre** pub the Old Red Lion which has been chosen to host this vear's London Horror Festival for the second time.

It's the UK's original and largest festival of horror in the performing arts - a celebration of the ghoulish, the thrilling and the downright macabre through the various mediums of live performance. Mediums being the operative word...

Sponsored by Hobgoblin beers the festival runs from Oct 15 to Nov 4 with 23 productions with over 30 performances over 21 days. That's scary enough...

www.oldredliontheatre.co.uk

### The best picnic so far...

Collaboration between two of our angel.london businesses meant loads of older people made it to a summer picnic on Islington Green, got creative, and made new friends.

As part of our **Age-friendly Angel** initiative, we made a connnection between Business Design Centre (who are renowned for their philanthropy) and Cubitt Arts (who are renowned for their inspirational work with older people). This resulted in £1,000 donation and a marvellous picnic which encouraged many pensioners out of isolation and showcased their creativity.

"Thanks to the donation this third of our picnics was the most inventive and fun yet," says Esther Collins, Cubitt Arts' Programme Manager for Elders and Community.

"It meant we could fund reaching isolated people, and those in care homes, and organise transport for them. The event is all about making visible and celebrating the creativity of older Islington residents. Thanks BDC!"

#### **Marketing the** market

We are thrilled to hear the Sunday Cheese Street festival has been such a success, run by the **London Farmers Markets** in our own Chapel Market. We know many people love Chapel, one of only a handful of London's traditional street markets left, and we hope to work with Islington Council to extend the market and attract more stalls to complement the current offer.

The traditional market is open Tues - Sun 10am-5pm, with the Sunday Farmers' Market at the Penton Street end 10am-2pm.

#### Phone thief nicked

An aggressive phone thief has been identified and charged by Angel Police Team after terrifying customers at the **02 store**. Not only did he grab the phone and try to rip it from the shelf, but he violently yanked the whole shelf and took it with him as he fled the shop. Staff and customers were horrified. After scouring CCTV our team identified and charged the 20-year-old with theft and criminal damage. He has also been charged with similar offences in other mobile phone stores in the area.



We're publicising and marketing the Angel as a destination, and are delighted that new stores and businesses are keen to be part of it...

#### angel london

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Marsh and Parsons

GRAIN & GRAZE



MiaChai kiosk in Angel

Grain and Graze - grain



James Cochran restaurant



Sano hairdresser - cool

Lebanese Canteen - all the

