

angel.london

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NEWS

The newsletter from
Angel Business
Improvement District



Support Our Shops

Delighted to report that it's (almost) business as usual in Camden Passage and Islington High Street where (almost) all businesses have re-opened seven months after December's flood.

We are urging everyone to do their sale and summer shopping, and dining, in those businesses that were (almost) brought to the brink of ruin to give them a big boost for winter.

Many businesses and antiques traders are still counting the cost of the flood which sees at least ten local families still living in temporary homes. We have been hosting fortnightly meetings between businesses and residents to help everyone make the insurance claims to which they are entitled.

Any business whose trade is affected by the current roadworks on Upper Street can make a Schedule 12 claim against Thames Water for loss of business. You will need to show last year's figures. Contact us for a form.

Book our counter-terror training for your business

As we continue to be vigilant in the face of attacks on our communities, we would like to offer all angel.london businesses bespoke training from our counter-terror police team.

Officers will visit your business and deliver the Met's Project Griffin security training, updates and advice to your employees – free of charge as part of our Angel Community safety Zone for businesses.

The training includes the latest intelligence on threats, dealing with terror methods such as improvised explosives, detecting suspect packages, spotting hostile reconnaissance, hiding or locking down your particular premises. They also test your evacuation procedures.

Sessions can last from 45 minutes to an hour and a half. Our recent open training session attracted 400 people, with 100 on the waiting list.

Call us on 020 7288 4377 to book.

More road closures...

Brace yourselves! The latest from Thames Water is that due to the next phase of work on the Upper Street water main, the following traffic changes will take from August 16 to the end of October.

- All southbound lanes will be closed from Liverpool Road to City Road
- only one lane will be open from Angel junction for northbound traffic
- one lane closure southbound between Islington Green and Liverpool Road
- southbound traffic – including buses – will be diverted up Liverpool Road
- buses 476 and 30 will serve the Angel from Stoke Newington and Hackney. There will be a shuttle bus from Holloway Road. All other bus routes will change.
- Essex Road and Islington Green will re-open.

More details from the Thames Water Bus which be outside sofa.com

10am-2pm Wed 19 July,
Thurs 27 July, and 4-7pm
Thursday 3 August and
Wednesday 9 August.

**Keep checking our website for detailed bus diversions
www.angel.london**





When did you last see the Angel look like this? Imagine how much easier to breathe and safer to cross it could be if we cut traffic and pollution.



Make it a clean air day

We're cleaning up the Angel air but we can't do it alone. We need your help - here are some ideas to consider

- encourage your staff to walk, cycle or use public transport for work. We have installed more bike racks
- every business takes deliveries. Talk to your company/courier about parking properly and switching off the engine, rather than idling. We have created more parking for deliveries with either flush spaces at the Angel end of Upper Street, or lobbied TfL for extra delivery hours in bays near **St Mary's Church**
- new fully electric buses on the 153 route through the Angel from Finsbury Park to Moorgate. Thanks TfL!
- personal mail accounts for 40% of deliveries to the office. Think about collecting your online orders in local branches of your favourite stores
- we have been encouraging smaller businesses to become click & collect points which also attracts new customers to their shop
- check out the handy collection points at Angel, such as the **Amazon locker in Angel Central** (pictured). You will also find them at these angel.london businesses - **Sainsbury's** stores in Liverpool Road and Upper Street, and the **Shell** petrol station in Upper Street. More locations at www.clickcollect.london
- companies such as **RocketSpace**, **Expedia** and **Cancer Research** have installed them for staff personal deliveries. Could you?

All set for the Pensioners' Picnic

BIG thanks to the Business Design centre for sponsoring Cubitt Arts' Pensioners Picnic this summer.

Securing support for older people's charities is all part of our drive to make Angel the most welcoming town centre in London. The £1000 donation means more isolated people can be invited, transported, and there will be more staff to get them involved in the art workshops, music and dance.

Says **Cubitt Arts** Programme Manager Esther Collins: "We are really grateful for the BDC for their support."

The picnic is on Saturday August 19 2-5pm. There will be lashings of tea and cakes. If your company is interested in helping, contact us.



Blooms burstin' out everywhere

Our flower baskets are bloomin' lovely – hope you're enjoying them as much as we are. We've invested (with £1000 of help from the Camden Trust) in 41 hanging baskets, a dozen railings baskets (Angel Central and Gaskin Street), three bay tree planters (outside Angel tube and Foxtons) and two cycle rack planters (pictured, which cyclists are queuing up to use.)

It's a shame the roadworks are spoiling the general effect but we're hoping that every business' efforts (thank you!) and the Angel's charm have worked their usual magic on the London in Bloom judges and we'll have some good news to share soon.

Says Alison Bangay from **Angel Recording Studios**: "We would just like to say a big thank you to you for installing the beautiful flowers! We really appreciate it near our building. Now they're in bloom they're looking really great."



Clearing up crime

Angel Police Team just get better and better. They have just notched up successes in banning a persistent and aggressive beggar from setting foot Angel for three years and securing a six-month jail sentence for a regular shoplifter who threatened to stab store staff.

The latest figures show the team are clearing up 43% of all reported crime here, compared to 37% earlier in the year. The average clear up rate for London is 9-13%.

Paid for by your BID levy, Angel Police Team are determined to make the Angel as safe as it can be for everyone who works, visits and lives here – although if you don't see much of them, don't worry, they spend most of their time in plain clothes watching what's going on...

Don't forget to sign up or log in to our Angel Crime Fighters website to view photos of crime suspects. If they've committed offences on your premises, please contact the police team. If you've got CCTV footage – even better. We do need evidence of a string of offences to make sure these people are banned from the Angel.

Spotting a specs thief Angel Police Team charged a thief who stole £4437 of glasses from Specsavers after recognising them on CCTV.

Lunchtime walks anyone?

How can we get everyone working at Angel fitter, more engaged with the area, meeting other businesses, and improve air quality all at the same time? Lunchtime walks, of course.

We've teamed up with Clerkenwell & Islington Guides Association to develop a series of walks exclusively for angel.london businesses. Walks will explore a cornucopia of Angel Delights including stories of murders and martyrs, a gastronomic history past and present, hidden corners and oases, weird and wonderful shopping, and culture past and present.

We'll also develop interesting backstreet routes from Old Street, King's Cross and Highbury so you can walk in from the station avoiding polluted roads.

The fortnightly walks will last 45mins (you can still grab lunch), can be designed for 10,000 steps, and are open to anyone working for any angel.london member. It's all kicking off this autumn but register your interest now. angel.london will subsidise some, and others will cost £5pp



Discover the secrets of these places you pass every day by signing up to one of our walks.



Spraying spree

Vandals defaced a number of Upper Street businesses with graffiti recently which we cleaned off the next morning. Don't forget this service is still FREE to all angel.london members.

Says Carrie at **Knight Frank**:
 "Thanks for a fantastic response. The graffiti was unsightly and covered our whole wall. We're glad we can call on you for a free and instant service."



We're recycling white goods too

In case you hadn't noticed – we've added white goods to the number of recycling materials we collect which means SEVEN services seven days a week, FREE for all angel.london members.

We save many of our businesses a fortune by collecting paper, cardboard, plastics, printer cartridges, used coffee grounds, used and in good condition IT, office and catering equipment.

Put everything out between 6-7pm, apart from coffee grounds which are picked up during the day. For furniture and white goods collections, call us on 020 7288 4377.

Says **Pinkberry** manager Clive Tono: "angel.london has saved us £100s with the recycling. It's been a busy summer for Pinkberry - everyone's wanted frozen yoghurt, which means tons of paper and plastic cups to recycle – and bags and stickers are delivered immediately. Thanks angel.london for this top service."

Tablet time Make better use of your tablet with FREE courses in Finsbury Library (just down St John Street) on August 1, 8 & 15 10am-1pm. Run by Islington Council, it will be full of handy hints on how your android tablet works, using social media, and is designed for small businesses but all welcome. Book your place on 020 7527 7002.

Don't take fakes

Did you know 300,000 passports are stolen every year in the UK? And the fine has increased to £20,000 for employing a fraudulent individual. Make sure these two figures don't add up to your business at risk.

We are incredibly lucky to have at Angel one of only 28 police officers in the whole country who's an expert in ID fraud . He's offering to give your business a FREE training session in detecting fake passports, driving licenses and counterfeit banknotes.

It's mainly aimed at frontline personnel but is a great session for all staff. You'll be handling documents, learning how they're made, and how to spot forgeries at a glance (it's not as easy as you think!). It lasts two hours but can be shortened to suit your business. It's best to have 20 people per session so you might be teamed with another business. Contact us to book and protect your business NOW.

Acid attacks

Moped riders should be very aware of your environment and who's around EVERY time you stop. The immediate treatment for any kind of acid burn is plenty of clean, cold water until the burning sensation fades, which could be 40 minutes. Don't use any cream or ointment until a doctor has okayed it.



Seen a yellow bike slung somewhere?

Report it to us straightaway and if it's a nuisance we will have it removed as soon as we can.

The bikes are from new Singaporean startup oBikes which are dockless, can be picked up and left anywhere, and have just been introduced in Tower Hamlets.

Paying fromage to cheese

Camembert down to Chapel Market for the great Cheese Street festival where you can make cheese, taste cheese, talk to people to make cheese, buy cheese and listen to music. September 24 & October 1 10am-3pm. Brie there!

Highbury Corner bridge works

Anyone looking for respite from the traffic chaos will have to wait til 2018 until TfL have replaced the bridge that runs under the roundabout.... updates at tfl.gov.uk/highbury-corner



Phone swoops

The good news is that of the top 12 phone thieves in Islington, excellent policing means nine are behind bars.

The bad news is that swoops on mobile phones are still increasing. DON'T let yourself be a victim. Pulling your phone out when you leave the tube or walk along the pavement is asking for trouble - you're too busy looking at the screen to see who's watching you...WAIT til you get inside!

Water we like

Get your diaries out – Angel Canal Festival is on Sunday September 3 11am-5pm. Take a stall to advertise your business, volunteer, celebrate the history of this precious oasis in our midst, or just enjoy a day out. www.angelcanalfestival.org

How would you cope in an emergency?

Did you know 80% of businesses affected by a major incident never re-open, or close within 18 months? But only 49% have business continuity plans.

Luckily those at Angel are more robust but in response to requests, we're offering a FREE hour-long training session for angel.london businesses with Islington Council's Emergency Planners to develop and test your plans, and emergency actions. Where are important documents stored? Does your insurance cover everything? Where are receipts for your stock? Can you contact suppliers instantly without your laptop?

Tell us you're interested at christine@angel.london and we'll confirm the date.



Waitrose donated roses for the ceremony. Ruth from Waitrose is pictured with our CEO Christine Lovett and Islington Mayor Una O' Halloran.



Meat People in Essex Road donated a meal for two as a raffle prize



Costa Coffee assistant manager Justyna donated afternoon tea and muffins to the troops



Bellanger brasserie served morning coffee and madeleines. Manager Scott Laurie serves local pearly kings and queens

Business proud to support Armed Forces

Our businesses always respond when we ask them, and contributing to this year's Armed Forces Day was no different. The recent celebration on the green by Islington Veterans Association and their families was supported by four local businesses in their usual generous style.

Says Dennis Sharrocks, chair of IVA: "We would like to say a massive thank all to those businesses who made our very special day an even bigger success. We are truly grateful for your support – **Meat People, Bellanger, Costa Coffee, Waitrose** and angel.london."

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- Bellanger brasserie served morning coffee and madeleines. Manager Scott Laurie serves local pearly kings and queens
- Costa Coffee assistant manager Justyna donated afternoon tea and muffins to the troops
- Meat People in Essex Road donated a meal for two as a raffle prize

Charity days

BIG thanks to staff from Marks & Spencer who not only recycle food to local charity FoodCycle Islington but spent a day scrubbing and cleaning to give their kitchen a facelift. angel.london organised a free meeting space so they could also learn more about food waste and recycling.

Fit **Doubletree Hilton** staff have raised well over £600 for charity Centre 404 which supports local people with learning difficulties, and their families. They ran 12k to their sister hotel in Chelsea, cycled in the hotel lobby and shaved off their beards (the men).



Pictured are the Into Film team

Local film charity nominated for big award

UK-wide education charity Into Film, and an angel.london member, has reached the finals of the National Lottery Awards.

Into Film is competing against six others in the Best Education Project category. They've already beaten off stiff competition from over 1,300 organisations – a record number of entries – to reach the public voting stage. The prize is £5,000 towards their project.

Into Film is supported by the BFI through National Lottery Funding, which aims to put film at the heart of young people's education, contributing to their cultural, creative, academic and personal development. Let's hope they bring the prize and prestige back to Angel.

NEWS

We're publicising and marketing the Angel as a destination, and are delighted that new stores and businesses are keen to be part of it...



Franco Manca - the popular sourdough pizza restaurant has arrived at Angel, serving seven traditional pizzas on a soft slow-rising (20 hours) Neapolitan base and baked in a wood oven. 72 Upper Street
www.francomanca.co.uk/restaurants/islington/



Dolce vita at Bella Italia

Lovely colourful Italian Bella Italia (on the first floor of Angel Central across from the Vue cinema) has some deals fantastico to entice us up the escalator.

They're offering BOGOF on main courses, 241 on breakfast or brunch, 50% off for students on classic pizzas and pasta, and 50% off takeaways if you collect them. Details at www.bellaitalia.co.uk/italian-restaurant/london/islington



Humble Grape wine bar - neighbourhood wine bar and wine shop offering over 400 artisan wines directly imported from vineyards around the world, each with its unique story to tell. Simple menu with sustainable and ethically sourced ingredients from our own fair shores. Oh, and Wildes Cheese from...Tottenham!
 11-13 Theberton Street
www.humblegrape.co.uk/islington-wine-bar

Small things

Instantly cleaned off graffiti from **Knight Frank, Carphone Warehouse, Tony & Guy, sofa.com, the juice bar, the flower kiosk** and **Islington Centre for English...** redistributed pedestal filing cabinets from **City Year London charity** to the **Almeida** and **Kevin Page Antiques...** removed sex workers cards and fly-posters from phone boxes in Upper Street...collected unwanted kitchen equipment from Italian restaurant **La Divina**...took away wire hangers and shop fittings from designer boutique **Colibri**...removed a fridge from **Oldroyd restaurant**...

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