



## NEWS

The newsletter from  
Angel Business  
Improvement District

**Oh – and put December 5 in your diary.** It's the first anniversary of the flood through Camden Passage and shops will be celebrating their survival in style.



In-Residence owner Jacqui Bulmer who was famously only open for six weeks and then closed for six months is determined to make it a date to remember with flash mobs and dancers. .



Be dazzled by the Angel on Angel Day this Saturday November 18

## Angel all set to sparkle at first-ever Angel Day

Angel is back in business after the flood. And we're marking it with our first ever Angel Day on Saturday November 18 to show what's so spectacular about the Angel.

Come and celebrate with us the re-opening of historic Camden Passage almost a year after water gushed through, see the wonders of our traditional street market Chapel Market, check out the fabulous independent Upper Street clothes and cosmetics boutiques and visit all your favourite stores in Angel Central where Santa and his elves and reindeer are switching on the Christmas lights at 5pm.

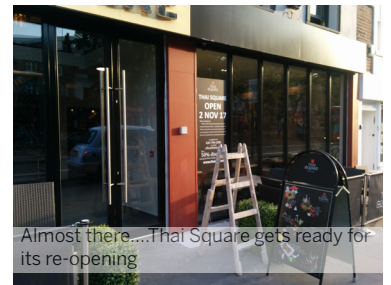
There will be musicians and living statues around the Angel, hot chestnuts in Chapel Market, mulled wine, hot cider tea and mince pies in Camden Passage, the cast from Hoxton Hall's Puss in Boots, selfie taxis and much more.

And that's not to mention our sparkling Christmas lights which this year will be even more dazzling than ever before. We won't spoil the surprise...look around and see what's new.



### So what's so good about the Angel?

We're publishing a handy pocket-sized guide to Angel in partnership with Angel Central giving tourists, visitors and hotel guests a flavour of what's here. It will hit the streets soon – if you'd like some in your foyer or to distribute to clients, get in touch.



Almost there...Thai Square gets ready for its re-opening

## Flood report

**Thai Square has re-opened! It's the last business that was flooded by December's water main burst to open its doors again. Since the flood six businesses have disappeared but our community spirit hasn't. Camden Passage shops, restaurants and antiques traders have all pulled together over the last eleven months to breathe life back into the Angel, and make sure Thames Water compensated people and honoured its commitments to the area.**

We are pleased to report that Thames Water has made a significant contribution to new lights this year, the entertainments in Camden Passage, and our project for signposts which will be completed in 2018.

## What's happening where? Saturday 18 November

**Angel Central** 12.30-6pm performances throughout the afternoon from Santa, his elves, and Rodney the lazy reindeer at 12.30pm, 1.30pm, 2.30pm, 4.30pm. Grand all-Angel lights switch-on 5pm. Plus a special performance from Hoxton Hall's Puss in Boots panto cast 3.30pm.

**Camden Passage** 2-6pm music, living statues, street entertainment, selfie taxis, mulled wine, hot cider tea, mince pies and other special treats from shops and cafes. Re-opening ceremony with Islington Mayor Una O'Halloran.

**Chapel Market** 2-5pm Father Christmas, living statues, buskers, hot chestnuts, free face-painting and henna tattoos, free chocolates and balloons





angel.london businesses were intrigued by the fake notes at our spot the forgery session

### Criminals and shoplifters watch out!

There's zero-tolerance for thieves and criminals at Angel – and a super-efficient partnership between angel.london businesses and Angel Police Team is making that a reality.

A lethal combo of police intelligence, and shops and bars reporting crimes and sharing their CCTV means we've often got enough evidence to actually put criminals behind bars and get them off our streets.

Recently, persistent shoplifter Phillip White aged 30 was sentenced to 20 weeks in prison for regularly shoplifting in **Boots**, and 46-year-old Cemal Hassan was handed eight weeks inside after assaulting a local stall holder. He was identified by a sharp-eyed member of the angel.london team – now nicknamed Miss Marple – who matched photos with crime reports.

## Spotting the fakes

**BIG thanks to all those businesses who became real fake note spotters at our recent security breakfast. The Bank of England experts who trained everyone said the session held at Candid Arts Trust in Torrens Street was their best attended event so far.**

It's important to be especially eagle-eyed about fake notes at the moment. The police team are reporting that tricksters are trying to get rid of counterfeit £20 and £50 notes before they go out of circulation, and also spend fake polymer notes before anyone gets familiar with their security features. It's vital for businesses to spot the duds, but also for all of us to check our change carefully.

"That was the most interesting training session," said Arnaud Orchamp from Frederick's restaurant. "Now we can spot fake notes at a glance, which is important at work and at home. I recommend everyone in every business does this course."

For all those who didn't get to our training, we requested these really helpful links for you to share with everyone.

## What's happening at PubWatch?

**Calling all angel.london licensees – the next PubWatch meeting is at 3pm on Tuesday December 5 at the Lexington. If you missed the very popular and successful fake banknote training event recently, the Bank of England trainers will be doing another session on December 5 for you and your staff. Pubs and bars are prime targets for people trying to pass off forged notes so come and discover how to spot them at a glance without slowing up your service.**

PubWatch meetings are the first Tuesday of every month – contact Mark Turner 0207 288 4377 for details.

**The Bank of England's free educational materials, including short films and online training can be accessed via**

**<http://www.bankofengland.co.uk/banknotes/Pages/educational.aspx>.**

Hard copies of the materials can be ordered via an online order form midway down the webpage above. If you would like the certificated

eLearning training package as a zip file to download onto internal platforms, please email

[Banknoteinfo@bankofengland.gsi.gov.uk](mailto:Banknoteinfo@bankofengland.gsi.gov.uk)

To be kept up-to-date about banknotes, when new ones are being issued or withdrawn, sign up to the banknote bulletin via <http://bankofengland.us12.list-manage.com/subscribe?u=f7bfb4e5984e7fb90467e6fba&id=3213315a56>

Finally, if you have any questions regarding banknotes or would like any further information, email [knowyourbanknotes@bankofengland.co.uk](mailto:knowyourbanknotes@bankofengland.co.uk)



## Designing out crime

**After a slew of complaints about mini-cabs obstructing traffic and pedestrians on Liverpool Road and ice-cream vans idling and their fumes choking people relaxing on the lawn in Angel Central, we decided to act.**

Working with Islington Council, we got the paving at the back of the shopping centre improved and bollards installed all the way along there. Now there's no thoughtless parking, pedestrians can cross safely between the supermarkets, shopping centre and Chapel Market, and people can relax for a few minutes without fumes in their faces.

Says Chapel Market stallholder Joanne Coote: "Thanks angel.london! The works have improved the area no end. Not only does it look so much better but more importantly it's safer. No longer are there mini cabs and ice-cream vans idling illegally and chucking out fumes."

## What are you doing with last year's winter coat?

If yours is gathering dust on the coat rack or stashed under the bed, take it to Chestertons estate agents because they're collecting unwanted coats and delivering them to charities looking after vulnerable families, older people, and asylum seekers.

It's the fourth year they have been running their Calling London Coat Drive – just drop yours into their office at 327 Upper Street and they will make sure it gets a new home.



**Do you want to know how many people pass your shop?**

We're paying for ten more footfall monitors and will install them on a first come, first served basis. All you need is a plug point and power supply near the front of your premises. Call us to book yours on 020 7288 4377



Islington Townhouse - excellent meeting space in a very central location



## Reach a new audience...

**Without wishing to be rude, we're thrilled to see the back of the Thames Water roadworks, lorries and contractors and delighted to witness the return of buses, shoppers and diners to the Angel just in time for Christmas.**

But it seems that have people started coming back already. Our angel.london footfall counters show that during half-term (the week beginning October 23) visitors to Angel increased by 6.6%, to 520,883. Or it could be due to the hugely popular two-day Droidcon exhibition at the Business Design Centre on October 26 and 27.

Keep an eye on that's happening at the BDC which, holding at least 300 events a year, is one of London's favourite exhibition and conference venues. If you time your new product with one of their major exhibitions, you might get a whole new audience... [www.businessdesigncentre.co.uk](http://www.businessdesigncentre.co.uk)

# Lexington pub wins business rates appeal

**The Lexington has scored a massive victory by appealing against their new business rates and getting them reduced from a whopping £199,000 to £130,000.**

Determined to help other businesses struggling under the weight of the rises, we organised a seminar for Chapel Market businesses with Islington Council experts on how they can appeal and what financial help is available through the Discretionary Scheme.

Businesses discovered from Duwaine Brown, the council's Revenues Collections Manager, how the rates are calculated, how to launch and manage appeals, and how the council can give financial help through the new Revaluation relief fund.

This information is particularly valuable for all Angel's small and medium businesses, many of whom have been devastated by the rate increases. If you need advice or help with your rates, get in touch with the Business Rates team at revenues.services@islington.gov.uk

Thanks to angel.london business Islington Townhouse on the corner of Chapel Market and Liverpool Road for generously hosting the seminar.



Old Red Lion in St John Street

## A real drama at the Old Red

**The suspect package alert which closed the Angel one October evening was a scary reminder about how we must all to stay aware. A bar contacted our police about a threat and a suspect package, the Angel was immediately locked down - and the package dealt with and normality resumed within 35 minutes.**

The Met Counter-terror teams in conjunctions with our Angel Police Team run regular free training sessions for businesses – contact us if you'd like a session at your business bespoke to your sector.

Says Damien Devine, owner of the Old Red Lion pub who had booked training for his staff just before the suspect package alert: "The incident at the Angel became very real very quickly. It occurred just before our (almost full theatre was about to go up). We had a full lock down for about 30 minutes until we felt safe.

"We could not have a more realistic drill or rehearsal as of course it was live and we had very little information about what was going on. However, your angel.london training was invaluable and gave us the confidence to handle the situation appropriately with some many people on the premises. I think we did a good job and I thank you for enabling us to do it."

Please do call the Angel Police Team if there's anything you are suspicious about. They would rather you call and it be nothing, than the alternative...



angel.london CEO Christine Lovett with the watercolour she bought for our office to support a charity for homeless people

Do your bit to protect vulnerable people by letting homeless charity Streetlink know where they are.

Outreach workers will then visit and see what care or services they need.

It takes two minutes to tell Streetlink, and they will send you an alert when they contact the rough sleeper and also any outcomes. Get in touch on 03005000914 or [www.streetlink.org.uk](http://www.streetlink.org.uk)

# NEWS

We're publicising and marketing the Angel as a destination, and are delighted that new stores and businesses are keen to be part of it...



**Mercer & Co** - salt beef bar and canteen, bagels, mac n' cheese, yum! 26 Chapel Market [www.mercerandco.co.uk](http://www.mercerandco.co.uk)

## angel.london

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# The homeless – how can we help?

We are all moved by the plight of homeless people, and know our caring business community at Angel is concerned about the wellbeing of rough sleepers and homeless people.

Our best advice is not to hand out money, but support the charities that offer the real help they need – shelter, a decent meal, access into rehab services, help with finding a home and a job.

We've just bought two paintings from an artist showing at The One Festival of Homeless Arts now in its second year after being founded by artist David Tovey, who once relied on the services at Islington homeless charity Pilion Trust to get him out of homelessness and crystal meth addiction.

Find out how you can support the work of the Pilion Trust at [www.piliontrust.info/](http://www.piliontrust.info/)

## For shops' eyes only

If you're not signed up to our ShopsApp, sign up now! Get sharing photos and details of your most persistent offenders. You'd be amazed how many shoplifters come back to Angel time and time again – and everyone's now getting to know them. More and more shops are joining our WhatsApp group and we're tracking criminals' activity up and down the street. Once the Angel Police Team put names to faces, they're in trouble...

Call us on 02072884377 or email [christine@angel.london](mailto:christine@angel.london) to add your number to the group.



## Two things Italians love most...

Live Music Nights at PizzaExpress

Don't miss FREE live music nights at PizzaExpress every Thursday from 7.30pm

Presenting acoustic sessions performed by the best musicians in town

Great pizza deserves great company - experience it here!

Book your table and check out the line up at [pizzaexpress.com/Islington](http://pizzaexpress.com/Islington)

### Special offer from Le Creuset

Check out these special offers from one of our most colourful new shops in Upper Street

Knives - Buy One Get Another One Half Price\*

\*Offer available in a single transaction across any mix of Le Creuset Professional

Kitchen Knives, available until 31 December 2017, while stocks last.

Salt and Pepper Mills Two for £39\*

\*Special offer price is £39 for the set of Le Creuset Salt and Pepper Mills, which would normally cost £56. Available until 31 December 2017, while stocks last.