



NEWS

The newsletter from
Angel Business
Improvement District



VOTE YES TO RE-ELECT US (and keep all these services)

After five very successful years improving the Angel to benefit your business, it's time for you to re-elect us for another five years to continue our work and offer you even more.

A YES vote will mean your business continues to receive all the services we know are so popular, including

- our nine-officer angel.london Police Team
- six recycling services six days a week
- our advocacy and advice service – lobbying against unfair fines and advising you on how best to deal with planning and licensing issues
- Christmas lights
- summer flowers

We've also planned new services to give you even more, including

- expert advice on effective siting, use and care of CCTV from our police team
- extending Community Security Zone membership to involve more businesses in keeping the Angel safe
- Angel Ambassadors to meet and greet visitors and make the Angel smile
- rolling programme of cleansing, removing graffiti, chewing gum and fly-tipping - directed by you
- business rates refund for businesses affected by utilities' disruptions
- extending festive lights further along Upper Street
- bigger and better promotion of the Angel as a destination, and your business too
- pushing to improve air-quality.

Your business will receive voting papers from October 1. It's a postal vote and the closing date is October 27 2017 (5pm). Please return it and make sure your YES vote counts.

If you're not the person who takes the vote, please encourage your head office to vote YES. Make sure they know about all the services we offer and in particular, what we have done to help you. A better local environment is better for their employees, their customers and ultimately their business.

Download full details of the services we've planned for the next five years at www.angel.london/our-angel/publications/ or call the office and we'll deliver a copy of our Renewal Proposal 2017-22.





Recycling times

Make sure your staff know your recycling times and don't get caught out. Now the Angel is getting busier, we need to keep the streets cleaner during the day, so recycling times will be changing later in the year BUT we'll give you plenty of warning.

There's good recycling, and there's this...

...it's been driving us and Upper Street businesses crazy for well over a year now – who's been regularly dumping cans of used cooking oil overnight in St Albans Place? Some mornings, several times a week, office workers have arrived to find as many as 20 drums of disgusting used oil deposited at the back of their premises.

HOWEVER- one of the first investigations we undertook with the two new CCTV cameras we secured for Upper Street was to focus them on that area. Using all the cameras along Upper Street we have tracked the vehicle doing that dumping and now Islington Council are interviewing people...

Overtuning fines

A number of businesses called us recently regarding fines for business waste they thought were unfair, and after investigating, we lobbied on their behalf and overturned the fines. This is another service we are pleased to offer to support angel.london businesses – the cost of those fines can mount up. Get in touch if you've received a fixed penalty notice you think is wrong.

Long term rewards

We've been busy working with Islington Council on our ten-year Angel Town Centre Strategy to keep the area vibrant.

It's all about making sure the infrastructure is in line with what businesses and residents want, promoting the cultural offer, and ensuring the Angel is not only sustainable but able to grow and stay busy. Vote YES so we can carry out our plans - your business will reap the benefits.



Islington Pensioners Forum chair George Durack is delighted with this delivery of chairs we recycled from the Business Design Centre

Smart business savers

Whoever you are, whatever your business, our six free recycling services can save you money. It saves many smart businesses far more than they pay in BID levy.

And here's the proof – we've made all these annual **savings** for your neighbours over the past year...

Small deli on Chapel Market **£500**

Small café in St John Street **£1524**

Solicitors' office on Upper Street **£458**

Coffee shop **£3375**

Chemist **£499**

Accountants' office **£579**

Burger bar **£1381**

Mediterranean restaurant on Theberton Street **£3231**

Art gallery **£297**

Small Italian restaurant on Upper Street **£2046**

Computer/IT consultants **£585**

£1353 pub on Upper Street

Mexican restaurant **£3669**

Fashion boutique **£1296**

Electrical shop on Baron Street **£828**

We collect six materials six days a week – paper, cardboard, plastic (all recycled), printer cartridges (donated to local charity The Dog's Trust) coffee grounds (to make bio beans), and good condition office/IT/catering furniture and equipment (donated to other angel.london businesses and charities).

If you're not already signed up, contact us today to start saving money with our free recycling TOMORROW!
020 7288 4377



Watch your shop laptop angel.london police team are warning that laptop you use on your front desk for business may be a target for thieves. Don't leave it unattended!

Angel Crime Fighters

We are still the only BID in the country to have a police team dedicated to the needs of businesses. We hope by now that everyone knows they're here, they're working for you, and listening to your concerns. For anything urgent, please call the team hotline which is exclusive to all angel.london businesses (contact us if you haven't got the number). You can meet team Sergeant Chris Walsh on Monday afternoons from 2pm at our office, or discuss any crime or security concerns with officers who are outside Cotswold Outdoor in Camden Passage from 2pm on the last Monday of every month.

How smart are you?

If you're registered on the ACF website, there's a quicker and easier way to use it – a smartphone App. It allows you to submit intelligence and incident reports quickly, and download photos and banned lists immediately. It works with iPhones, iPads and Androids. Search for Littoralis DISC in your app store. Only angel.london members already registered can log in and use it – contact us if you'd like to join Angel Crime Fighters.



Three into two

You might be wondering why you haven't seen Damion (pictured left) from our recycling team for a while? Well, don't worry, he hasn't moved on. In fact, he hasn't moved anywhere – he's laid up with a broken leg.

Both Rhys and Ash have totally pulled their weight to make sure you receive the same friendly and efficient service and we are delighted that it's been a seamless transition to a two-man team.

We think this is one of the benefits of employing local people – they know the area and care about it, they also care about their reputation because they walk these streets and use your businesses in their spare time.

Thanks everyone for understanding that we're a man down. Get better soon Damion!

How often do you hear good news about parking?

We've campaigned for extra parking and loading time in Upper Street – and we've got it.

After requests from angel.london businesses, we lobbied TfL to support our local economy by allowing more time for deliveries, and more opportunities for shoppers and diners to park.

The new rules we've achieved for Upper Street are

- Three-hour extension to all bays heading north – 7am-4pm
- Three-hour extension to all bays heading south – 10am-7pm.

The changes will start this autumn – keep your eyes out for the new signs.

And the best thing is that we've made sure this affects all bays on Upper Street, from Islington Green to Canonbury Lane – which will benefit customers and suppliers of businesses wanting to join our BID if we get re-elected in October.

We're delighted we have achieved this because it is in business' best interests and we know it is so important to you.



Tumbleweeds could soon be rolling through an empty Angel if the council's parking changes go ahead

Last summer we co-ordinated the successful campaign opposing Islington Council's proposed changes to parking which would have adversely affected everyone at the Angel. The fightback included our businesses, market traders, residents, churches, charities, and bars and pubs.



Our Christmas lights have been the talk of the town since 2007. We hope you'll vote YES so we can continue with the dazzling displays for another five years.



Christmas, anyone?

The thought of Christmas while we're basking in this sun is unthinkable....but we soon changed our minds when Double Tree by Hilton Hotel on Pentonville Road got in touch to offer all angel.london members a deal on their festive parties

- 15% off if you book by the end of September
- 10% if you book by the end of October AND a complimentary bottle of prosecco for the organiser.

It applies to their new Marco Pierre White Steakhouse Bar & Grill (above), or their private rooms. That's incentive!

Discuss what sort of party you'd like at islingtonconference@dtislington.com

What people say...

It's what you, our members, think of us that counts most - but these are some of the things other people say

- 2016 endorsed by Mayor of London Sadiq Khan for reducing crime, creating a better place to live and work, and held up as an excellent example of engaging businesses and residents, and bringing communities together
- 2016 praised by the Met Police for our pro-active PubWatch Group which has been used as the model for other boroughs
- 2016 Cape Town BID were impressed by our security and the management of the evening economy
- 2016 awarded Purple Flag for as well-managed economy, & 2015, 2014, 2013 & 2012
- 2015 Islington Borough Police top award for our angel.london Police Team for Outstanding Achievement, & 2011
- 2015 praised in the Guardian and by Age UK Islington for our work to create an age-friendly town centre at Angel
- 2015 Best Crew of the Year nominations for our recycling team, & 2014
- 2016 Best Town Centre in London awards, & 2015, 2014, 2013, 2012, 2011.

And finally.... let's all be clear what a NO vote means. NO means ALL our services will FINISH on March 31 2017. There will be no Christmas lights, no extra police, no free recycling, no summer flowers, no extra cleansing, no business networking, no age-friendly Angel, and no management and promotion of the Angel.

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Small things – overturned two fixed penalty notices for waste, received by our businesses... recycled chairs from Huckers....cleaned graffiti from outside the Breakfast Club....cleared electronic equipment from a restaurant.... recycled a table from Kipferl....and disabled a very loud motorbike alarm that was driving everyone at Angel crackers for 24 hours...