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## NEWS

The newsletter from  
Angel Business  
Improvement District



## We're changing to evening recycling from September

In response to your requests, we have successfully re-negotiated our recycling contract to collect all your recycling in the evening.

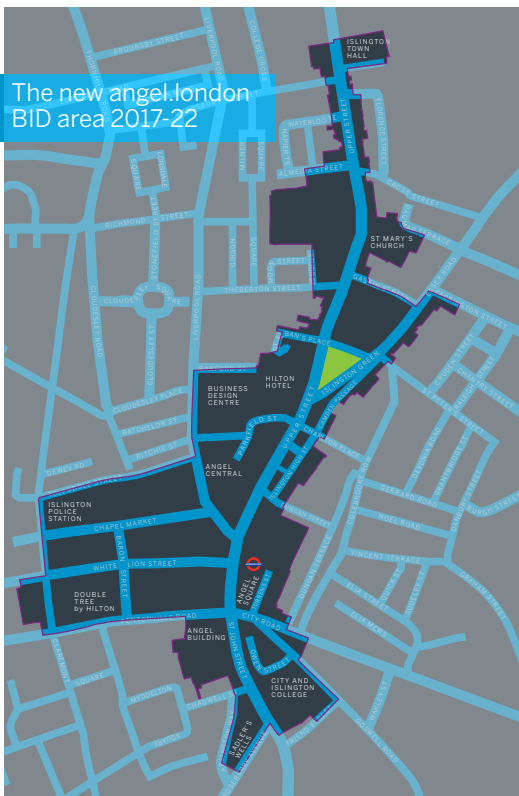
This will not only keep the streets clean and tidy for your customers during the day, but will also mean those bars and restaurants who open later can benefit too. And best of all it frees up our cheery recycling team during the day to be the Angel Ambassadors you want them to be.

Rhys, Damion and Ash will be giving a warm welcome to visitors, and pointing clients in the direction of your business, they'll be telling everyone what's on offer. We're making best use of their local knowledge so they'll also be keeping an eye on security at the Angel, and reporting environmental issues such as dumped rubbish. It's a WIN WIN!

The important thing is that every business is aware of your new recycling times. Islington Council will be collecting all of your recycling but you will still use our bags and stickers and put everything out in the same place as you do now. The new scheme starts in September and we will contact you soon to confirm the exact times.

**The council is also changing the times it collects business waste. Don't get caught out and fined – keep checking the signs they are putting up on lamp posts and their website for updates**  
<https://beta.islington.gov.uk/business/business-waste>

The new angel.london  
BID area 2017-22



## VOTE YES!

**We will be asking all angel.london businesses to re-elect us for the third term of our business improvement district so we can continue all the services that you've told us benefit your business.**

In order that you can have your say, we need to know who in your organisation takes the vote. For local businesses it will be the owner or ratepayer, for chains and larger organisations it will be the person in charge of the property portfolio, asset manager or managing director.

We need their contact details urgently so we can send out voting papers. The ballot is throughout October.

Look out for our Renewal Proposal 2017-2022 which contains details of everything we do, and all the new services we shall be offering on top.

## You can't get enough of a good thing

**Businesses outside the BID area are regularly asking if they can be part of it and benefit from our services so we have decided to extend the area at re-election, which is the only chance to change the boundary.**

In order to increase our income to plough back into services and swell our critical mass for marketing and promoting the Angel, we be extending in three directions – north along Upper Street to Islington Town Hall, along Essex Road to Gaskin Street and Pentonville Road to Penton Street.

At least 20 businesses in these areas have already joined as voluntary members, paying the BID levy and receiving our services.

**Angel's in the pink** Aren't they bloomin' lovely? The sun's out and so are our flower baskets, making the Angel look the sunny cheery optimistic place we love. The flowers

are funded by angel.london with contributions from generous local landlords. They are one of the things that will disappear if you vote NO to our renewal in October.





MP Emily Thornberry (right) and Bellanger manager Claire O'Sullivan serve coffee to the war vets and their families. Islington War Veterans' Association secretary Norman Willson (right) with the roses donated by Waitrose

Angel tube will be closed August 21 & 22 for upgrades to the Northern Line

## Flowers coffee and cakes to thank our Armed Forces

**The sun shone, the community turned out, and businesses showed their appreciation at the borough's Armed Forces Day on Islington Green.**

Two angel.london businesses responded to our appeal for support and did themselves proud.

"We are eager to be part of the community," said Claire O'Sullivan, manager of French brasserie **Bellanger** which opened six months ago and served tea, coffee and cakes to the war vets and their families. "It's lovely to recognise people coming in to dine, and in turn make our contribution to the area."

And this is the fifth year our local branch of **Waitrose** has responded to the call for Armed Forces Day support by donating 100 roses for war vets' families and friends and local councillors to lay at the war memorial.

"It's marvellous to see our local businesses putting back into the community. It makes such a difference," said Islington South and Finsbury MP Emily Thornberry who laid a wreath at the memorial ceremony. "It's important everyone acknowledges what the armed forces are doing to keep us all safe."

## When is A-Board not allowed?

We know many businesses are confused by the rules and regs surrounding A-boards, especially after receiving zero-tolerance letters from TfL recently. So - we've asked our expert contacts in Islington Council to outline their policy clearly.

The short version - nothing is allowed on TfL red routes unless you can prove the land outside your business is yours. TfL have given Islington Council the power to licence tables and chairs on the red routes. A-boards and tables and chairs are decided by the council on all other streets, but on a case by case basis.

The long version is on our website [www.angel.london/our-angel/news/](http://www.angel.london/our-angel/news/)



Our CEO Christine Lovett with officers from the angel.london team outside Cotswold Outdoor

## On camera

**After two years of campaigning our two new CCTV cameras have been installed and switched on in Upper Street - and they are already delivering results.**

Recently a local bank alerted police they suspected two people were committing fraud in the branch. The council's CCTV control room heard the call, quickly refocused the cameras, and in seconds spotted the pair emerging from the bank. The camera operator tracked one of the suspects to a local coffee shop and directed the police, who then made an arrest. This is a perfect example of how CCTV can enhance the work of our angel.london Police Team. Do make sure you report everything that's happening.

Two of our uniformed police officers are on duty outside **Cotswold Outdoor** in Islington High Street 2-3pm on the last Monday afternoon of every month. They are there to offer you advice and assistance, so please use this valuable and bespoke service.

## Book your police team security session

**Officers from the police team have been busy running bespoke safety sessions for businesses including Boots, and smaller businesses in Camden Passage hosted by CoffeeWorks Project.**

Says Joanna Theoklitou owner of the café: "We had a great turnout of people from businesses in the passage at the police personal and premises security session and we all came away with a clearer understanding of Common Law and how to protect your place."

We are happy to offer the team for a bespoke training session on your premises for ten employees or more. It lasts 60-90 minutes. Call us to book one 020 7288 4377.

**angel.london police team warning** Watch out! The laptop you use on your front desk for business may be a target for thieves. Don't leave it unattended!





Wouldn't it be wonderful if we could reduce traffic to this...

## If it happens, REPORT IT!

**We're asking all businesses to report any crimes that happen in and around their premises so we can build up a clear picture of what's going on at the Angel.**

Even if you're too busy at the time, please call 101 afterwards and report the incident.

Businesses in Camden Passage have been asking for CCTV after recent robberies, and in order to campaign for extra cameras, it's important to show there's a need.

As well as identifying criminals for a specific crime, CCTV footage is very helpful to police investigations because offenders do repeat their crimes on the same day in the same area. Thieves or muggers operating here are often known to the angel.london Police Team already and if they can be charged with a number of offences, they are more likely to be given a custodial sentence and removed from our streets.

"Make sure your business is equipped with the best CCTV you can afford, that it's in the best possible condition, and that your staff know how to use it," says angel.london Police Team Sergeant Chris Walsh. "There's nothing worse than having blurry unusable images that we know could be evidence if only we could see them."

We are offering BID levy payers the services of police experts advising you where best to site your CCTV cameras if you are putting them in.

This year alone the police team have convicted more than 40 bag thieves, pickpockets and shoplifters by identifying them from CCTV images. They could catch a lot more....



It must be serious for the police to start spraying graffiti themselves. Be reminded that mobile phone thefts are a real problem, particularly outside the tube – and don't be a victim. Whether it's a thief running past or on a bike, it's shocking when it happens to you. Don't let it!!

## Better air

**We've already made great progress towards cleaner air - by signing up 270 BID businesses to our Angel-wide free recycling we're reducing waste-related traffic by six lorries a day. That means less pollution and less congestion.**

We are keeping an eye on air quality here because the more popular the Angel gets, the more traffic and people are attracted here. We estimate there are currently 12,000 office and shop workers employed locally, not to mention residents.

We are also making you aware that from 2020 the Angel will be part of London's new Ultra Low Emissions Zone to improve air quality and the health of everyone living and working in London. It will operate 24 hours a day, seven days a week in the current congestion zone. We will keep you posted...



Mary Rice/Environmental Investigation Agency

## Save the tigers? Save the elephants? Save the planet!

**If you're interested in environmental issues and want to meet some real life environmental crime investigators, the work of our very own eco-sleuths is regularly showcased in the Radicals & Victuallers pub.**

Every first Monday they're hosting films and talks from fellow angel.london members and independent campaigners the **Environmental Investigation Agency**, who are committed to protecting the world from environmental abuse.

Their undercover investigations expose wildlife crime and highlight the most pressing threats to nature. They often work in dangerous situations, infiltrating criminal organisations and collecting evidence to help prosecute environmental criminals and change laws.

We are delighted that EIA is at the Angel, and that everybody's fave community pub the **Radicals** is giving over every first Monday to highlight their work. The next event is on Monday September 5 at 7-9pm at 59 Upper Street.



## Our oasis

Don't forget this leafy tranquil oasis for a quiet coffee or a spot of lunch. We worked hard with **RBS** and local MP Emily Thornberry to open up the courtyard behind the bank for everyone, so do take advantage of it. It's even got a water feature...



## Get your spoke in for a cycling grant

Transport for London (TfL) is calling all community groups and not-for-profit organisations to apply for cycling grants, which will equip them to help more people from more backgrounds to cycle more safely. The next funding round opens on 1 August and closes on 19 September 2016.

Cycling Grants London (CGL) helps to fund cycle training, bike maintenance courses and guided rides. It's funded by TfL and managed by the environmental regeneration charity, Groundwork London.

Up to 24 new projects run by organisations such as residents' associations, charities and youth groups will receive funding in this round. Organisations can apply for up to £10,000 over a three-year period. More info on how to apply at [www.cyclinggrants.london](http://www.cyclinggrants.london)

**Catch a thief** Our police team recently foiled a burglary while they were on another plain clothes operation. They recognised a prolific local shoplifter, followed him to a house that was being renovated, and arrested him sneaking around before he could steal anything.

## Become a collection point?

**Are you a small Angel business who wants to engage more customers and generate extra money at the same time? How about becoming a HubBox Collect Point for local shoppers ordering from the internet?**

It means residents can collect their deliveries in your shop, while also finding out what you and the Angel have to offer.

It doesn't matter what's your business – corner shop, dry-cleaners, newsagents, hairdressers, chemist or even our two local gyms – everyone is welcome to sign-up, earning money for every parcel you deliver.

And people will love you because they hate missing deliveries and lugging their parcels through the rush hour. More at [www.hub-box.com](http://www.hub-box.com)

## NEWS

We're publicising and marketing the Angel as a destination, and are delighted that new stores and businesses are keen to be part of it...



**Fox on the Green** – there's been a hostelry here since 1872 and this latest incarnation from Stonegate boasts a family friendly pub with a traditional menu and live sport – right on our village green.  
1 Islington Green  
[www.foxonthegreen](http://www.foxonthegreen)  
[islington.co.uk](http://islington.co.uk)



**sofa.com** – our 100-year old Mall Building has found a new occupant. See modern and traditional sofas and sofabeds in this huge showroom, and then get yours handmade to order The Mall Building, 359 Upper Street  
[www.sofa.com](http://www.sofa.com)



**The Wearer** – independent jewellery boutique featuring premium fashion jewellery from London based design studios, including pieces by Jessie Harris, Tessa Metcalfe and Kirsty Ward.  
2 Charlton Place, N1  
[www.thewearer.com](http://www.thewearer.com)



**Le Coq Epicier** – this French deli tucked away behind Upper Street is a hidden gem in the Angel's crown. Run by Yohann Meignen, it's a cornucopia of delicious bread, cheeses, sausages and pickles and melt-in-the-mouth cakes.  
1 Islington High Street.



**Holy Pitta** – traditional Greek Food & Hospitality. Hand made holy wraps, divine portions, salads and sauces give you a taste of heaven!  
74B Upper St  
[www.holypittayeeroshouse.uk](http://www.holypittayeeroshouse.uk)



**GKD** – you can forget rolling in for a kebab after a skinful, this is a gourmet food experience. The key is the secret sauces...  
11b Islington High Street  
[www.donerkebab.net/](http://www.donerkebab.net/)



**Le Creuset** – their extensive range of top quality cast iron cookware is most welcome in Upper Street  
137 Upper Street  
[www.lecreuset.co.uk/stores/islington-store](http://www.lecreuset.co.uk/stores/islington-store)



**Pinkberry** – everything you could ever want that's frozen and yogurty. Loads of toppings, plus smoothies and shakes in a sleek space  
38 Upper Street  
[www.pinkberry.com](http://www.pinkberry.com)

**Small things – recycled** 25 bags of **paper & cardboard** from **PR agency SE10**, and found new homes for printers and monitors....**removed graffiti** and repainted the wall outside **Knight Frank**...**removed graffiti** from outside **Halifax Building Society**...**cleaned graffiti** from Islington Green **bus stops, toilets and bins**...**removed stickers and fly-posting** from **St John Street**...**moved the recycling bins** from Islington Green to **White Lion Street**...

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